



Totalmobile

GRS

The UK's leading Police Duty Management System

DESIGNED SPECIFICALLY FOR POLICE SERVICES



Optimise cost and service effectiveness whilst
ensuring the duty of care of officers and staff.

Introduction

The world of Police Resource/Duty Management has changed dramatically in recent times.

A perfect storm of external factors has culminated in a noticeable change in perspective; the resourcing of officers and staff, which has been historically viewed as an administrative function, is now increasingly being regarded as a strategic discipline, and core to the operational effectiveness of the service.

A Challenging Environment

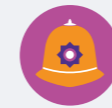
The service, alongside the support staff, are facing many challenges, that include:

- Regularly overstaffing or understaffing
- No clear, current and accurate picture of available resources (with current skills) that could be deployed in an emergency situation
- Incorrect monthly officer payroll
- Difficulty offering flexible working arrangements
- Planning/rostering teams constantly responding to annual leave or shift swap requests
- Double-keying information between DMS and other systems (HR, Payroll, Command and Control, Chronicle)
- Officers and police staff not able to 'Self-Serve' via a mobile App or Web Portal

By deploying the correct technology, your Police Force can deal with complex scheduling needs while also helping to maximise the value of your available workforce.



Offering A Complete Solution



Totalmobile are UK market leaders in the Emergency Services Sector, providing a stable, proven and flexible Duty Management solution, specifically designed for the unique requirements of Police Services.

The key capabilities of our Duty Management solution include:

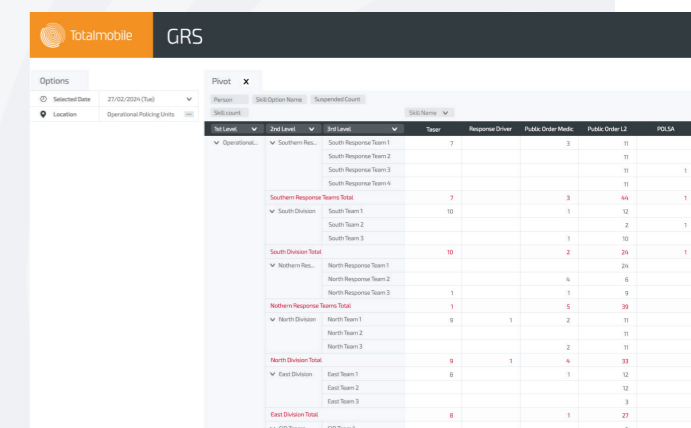
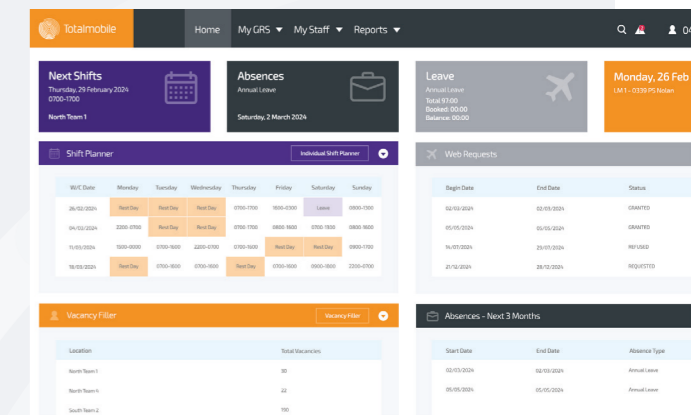
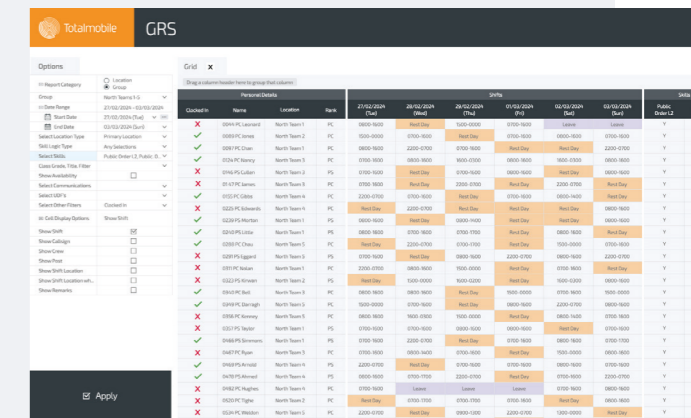
Shift Rostering

For those providers with in-house resource planning teams, Totalmobile offers an easy-to-use feature that enables staff to assign and amend shift details as necessary to ensure each shift is appropriately covered. In addition Totalmobile also offers a fully automated rostering function that assigns staff to vacant shifts based on core, predefined shift pattern rules. This ensures that your police force operates with rosters that are fit for purpose and meet all standards.

Self Service App

The self-service app allows staff to log on and access their assigned shift, request leave, manage their time and if appropriate apply for additional shifts. If permitted, staff can also view complete rosters, providing them with an insight into the shifts assigned to other staff members.

Alongside these key capabilities our comprehensive shift pattern design service includes leading 'working parties' through the process, and working with Police Federation representatives.



Delivering Transformational Benefits

Totalmobile's Duty Management solution provides a diverse range of benefits that enables UK Police Forces to tackle some of their largest challenges, enhance service quality and benefit from an improved way of working:

- 

Save time by automating simple, high volume administrative tasks
Totalmobile's Duty Management solution has the ability to automate the granting of annual leave and shift swap requests. You define the rules (minimum resource level, skill requirements etc) and the solution will automate the approvals, subject to rules being met.
- 

Complying with demand and standards
Ensuring that the right staff and skills are available and assigned to the required shift aids the delivery of a high quality and compliant service that meets all standards and customer expectations.
- 

Avoid double-keying data by sharing key data between your other force systems
As part of your system implementation, Totalmobile will work with you to map out what data needs to be shared with other solutions within your force.
- 

Empowering your officers & police staff by providing the ability to 'self-serve'
The Totalmobile Duty Management solution offers a comprehensive range of functionality to officers and police staff to 'self-serve', including:

 - > Full visibility of individuals duties, months into the future
 - > Ability to apply for annual leave and any other absence
 - > Ability to apply for a 'Shift Swap'
 - > Ability to volunteer for vacant shifts
 - > View accurate Annual Leave and TOIL balance

A Market Leading Solution


Totalmobile's Duty Management solution is used widely by police forces across the UK including:




In addition to this Totalmobile's solutions are trusted by wider UK Emergency Service providers:




Our solutions are used to deliver transformational outcomes. with customers typical experiencing:



Increased
Productivity
& Efficiency



Reduction
in Overtime



Reduction
in Absences



Contact Us

Totalmobile is a Field Service Management (FSM) provider passionate about making work and the lives of mobile workers better.

An established market leader with 375 staff across the UK & Ireland, Totalmobile supports over 1,000 organisations and 500,000 workers to transform the delivery of field services everyday, ensuring an exceptional experience and return on investment.

See how the Totalmobile platform can help your organisation increase productivity, reduce cost & deliver exceptional service.

FOLLOW THE QR CODE



TO BEGIN THE EXPERIENCE

Contact Details

WEB: www.totalmobile.co.uk

EMAIL: totalmobilemarketing@totalmobile.co.uk

PHONE: 028 9033 0111