



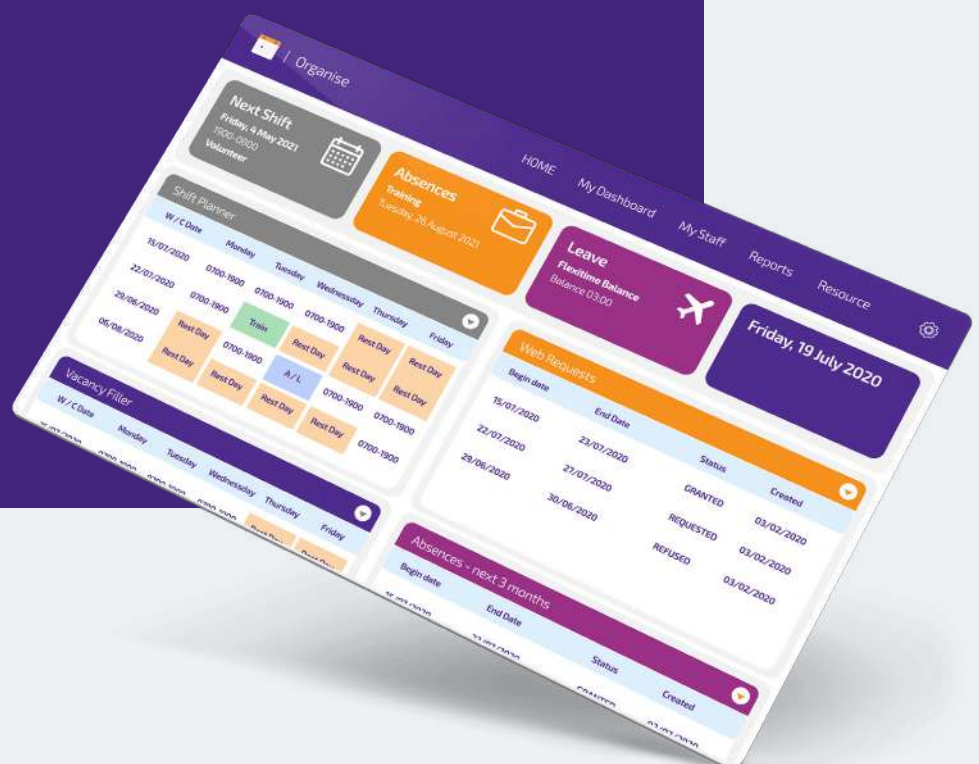
Totalmobile



ORGANISE

# Workforce Rostering Solution

A flexible and comprehensive rostering solution that enables organisations to effectively manage staff, meeting specific and complex rostering requirements.

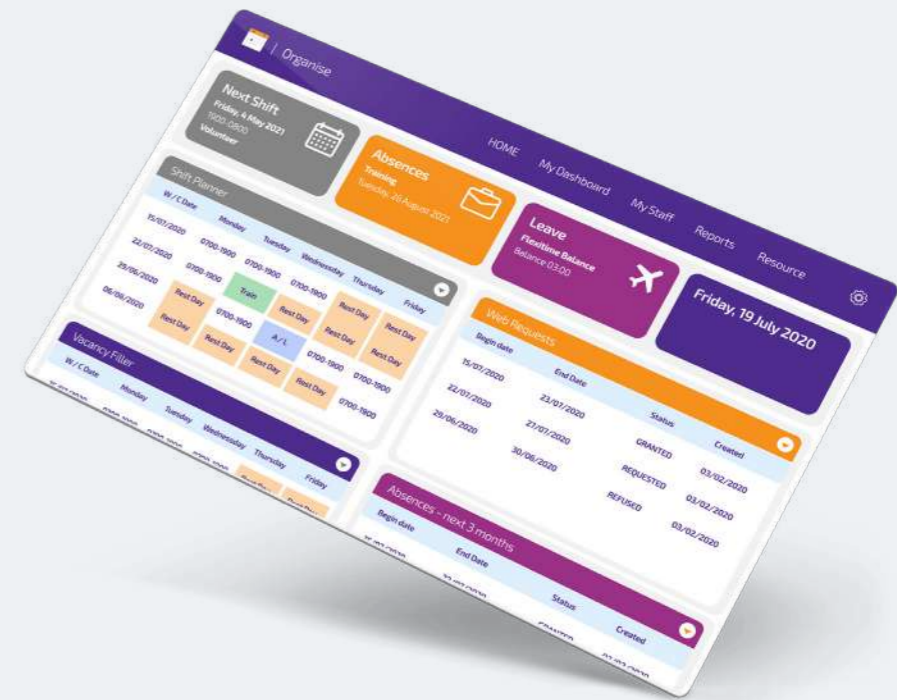


# Introducing Organise



## WORKFORCE ROSTERING

Scheduling your workforce without complication. Organise is a cloud-based workforce rostering solution that manages complex processes in demand-led shift pattern design. In minutes, you can design and publish rotas days or weeks in advance - even in multiple service delivery environments.



## Right People, Right Place.

Organise delivers a comprehensive range of workforce rostering capabilities, ensuring that the right people with the right skills are assigned to the right shifts at the right time and place.

Organise improves visibility and information access, empowering your team to manage staff at every level, whether full-time employees, banking / adaptive staff or from a 3rd party workforce provider. By managing staff skills, availability and absences more effectively, you deploy rosters that maximise the potential of your available workforce. Better shift pattern design ensures service demand is met and, above all, compliant.



### Better Control Costs

Fully integrated workforce rostering streamlines processes and improves the utilisation of people and assets. Dependency on paid overtime and 3rd party agency staff is significantly reduced, benefitting your bottom line.



### Enhance Organisational Compliance

Organise ensures the right skills are represented and available for deployment as required. All working time regulations are followed, and employee work/life balance is safeguarded.



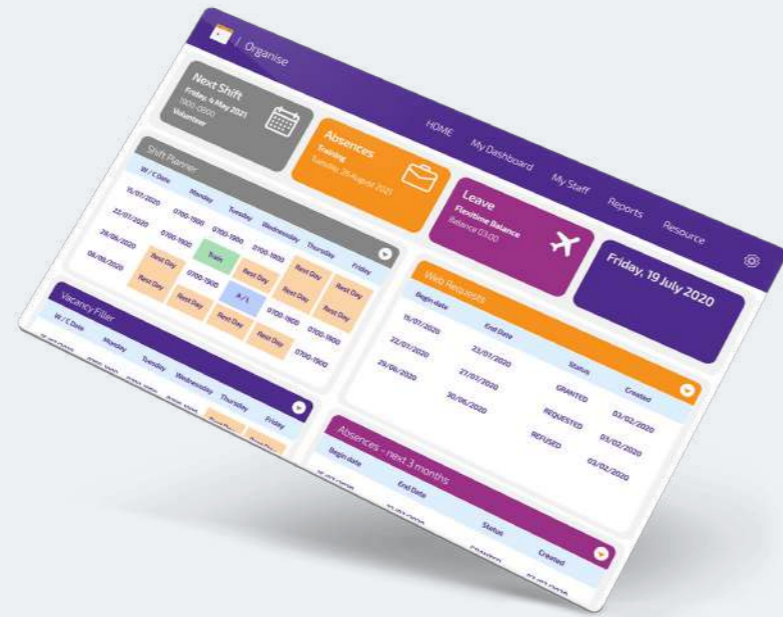
### Improve Service Quality

With a standardised and efficient planning process, your rostering teams can effectively assign staff to specific shifts and identify potential risks, discrepancies and opportunities to up-skill.

# Key Feature Overview



Managing the availability and assignment of staff is critical to delivering exceptional service, ensuring that any variations in service demand are continuously met. A range of core capabilities ensures that Organise is the most comprehensive rostering solution on the market:



## Shift Planning and Shift Pattern Design

Organise provides the ability to effortlessly develop and design demand-led shift patterns that align employee and agency staff hours with demand forecasts. This ensures the right amount of resources are available when needed, meeting customer or service-level demand. Providing a real-time forward-looking view, organisations can assess demand and capacity whilst factoring a spectrum of variables (by shift, time of day, skill etc.) and modelling "what if?" scenarios.

## Staff Self-Service

Staff can log on and access their assigned shift details and any further duties. If permitted, staff can also view complete rosters, giving them visibility on shifts assigned to other staff members. Your teams can manage upcoming absences and apply for leave, as well as complete timesheets and submit claims for overtime. Self-rostering is supported, enabling you to publish shifts to staff who can construct their own roster within set criteria.

## Manual Shift & Roster Allocation

For your in-house resource planning teams, staff can assign and amend shift details as necessary to ensure each shift is appropriately covered. Once rosters are published or amended, a notification is sent to the applicable staff, informing them that there is an update requiring their attention. Although the allocation of shifts is left to the resource planning team, the system does provide guidance where required. Planners will be notified of rostering-specific alerts (skills gaps, conflicts with working time directives etc.). Changes can be easily actioned, ensuring rosters meet compliance standards every time.

## Automated Shift & Roster Allocations

Full automation streamlines core scheduling processes, saving you time and increasing change response flexibility. Organise can assign or reassign staff to vacant shifts based on core, predefined shift pattern rules. Approval processes such as shift swap requests and applications for available shifts are automated. The result? Rosters that are fit for purpose and meet all standards anytime, anywhere. Organise bases any approval on predefined rostering rules and compliance standards, assuring you complete confidence in the efficiency and safety of all assigned shifts.

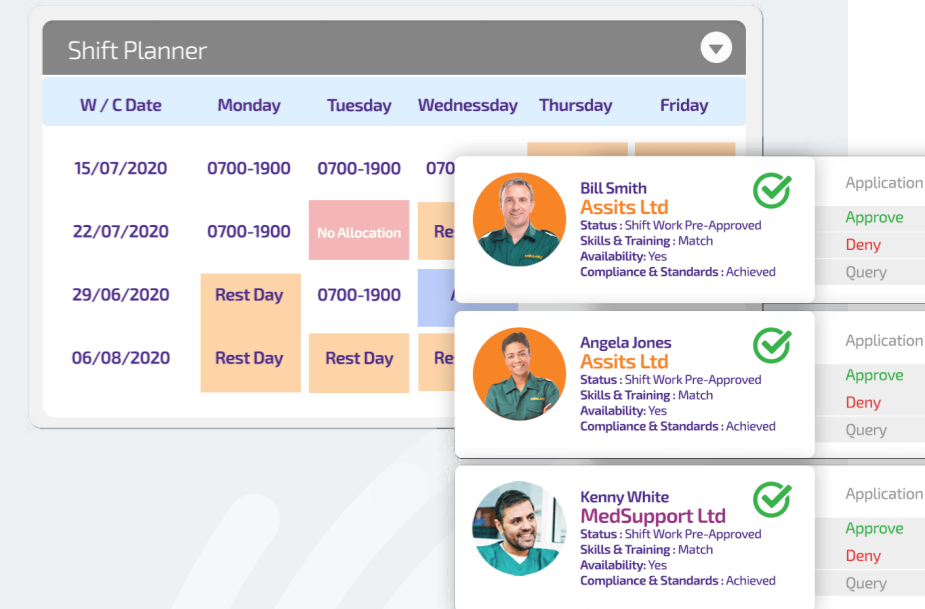
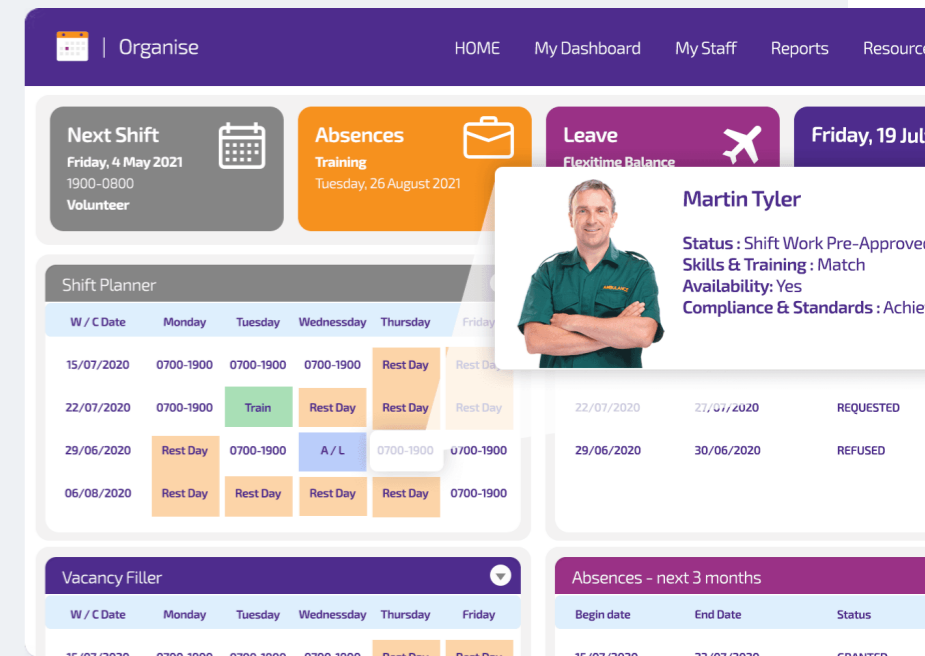
## 3rd Party Staff Management

Organise extends all capabilities to any contingent staff, all via one solution. When assistance is required from 3rd parties, the solution clearly highlights the particular shifts that need to be covered and provides the ability to advertise these vacant shifts to 3rd party suppliers. Private organisations can then nominate staff to cover the available shifts. These applications can then be reviewed within Organise, where they can either be approved or other options can be assessed.

**DEMO ORGANISE TODAY**



Follow the QR code to see our Organise demo



# Benefits of Organise

Managing the availability and assignment of staff is critical to delivering great service and ensuring that any variations in service demand are continuously met. With Organise, organisations are provided with a flexible rostering solution that drives positive outcomes in areas such as shift design, staff assignment, workforce management and process efficiency.



## Complying with demand & standards

Ensuring that the right staff and skills are available and assigned to the right shift aids in the delivery of exceptional and compliant service, meeting all standards and customer expectations.



## Better control operational costs

Enhancing the management of in-house staff reduces any dependence on overtime and contingency workforces, removing the high costs of 3rd party staff and creating additional operational savings.



## Streamlined, cost-efficient processes

By standardising and streamlining processes, organisations can improve the effective assignment of required staff, removing inefficiencies in the planning process.



## Delivering a high quality & safe service

Through improving the visibility of upcoming demand, any potential risks and discrepancies are highlighted. Organisations then take a proactive and efficient approach to staff rostering which promotes safety and compliance.



## Enhance staff recruitment & retention

Offering your workforce a modern and easy-to-use solution drives engagement. Staff are more involved in the planning of their work, helping to highlight your organisation as an employer of choice.

## DEMO ORGANISE TODAY



Follow the QR code to see our Organise demo



## WALES & WEST UTILITIES

Wales & West Utilities is a regulated gas distribution business serving 7.5 million people in Wales and South West England. Totalmobile's shift work experts facilitated a comprehensive workforce and trade union engagement programme, using our Organise software to co-design shift patterns that efficiently meet peaks and troughs in customer demand while meeting employee preferences. Learn more:



The initiative reduced overtime by **34%**

On average, employees saw their working week become **1.5 hours** shorter

Engineers also now have **better visibility** of their shift patterns and rest days, making it easier to plan their spare time and achieve an excellent **work-life balance**



## SIEMENS HEALTHINEERS

Siemens Healthineers is a global medical technology company with over 320 field and home-based Customer Service employees across the UK. The business was adopting a new 7-day working window and required enhanced visibility and tracking of all worked and unworked hours. Organise was configured to provide a single system for managing multiple shift patterns across the week and provide real-time visibility over the business' entire mobile workforce. Learn more:



The software has supported adherence to the new shift patterns and practices, which has increased **productivity** and **efficiency** whilst maintaining **employee work-life balance**

**Fairness, transparency** and **accuracy** have been **enhanced** through the automatic management of employee holidays and reserve hours accounts

Automation has **reduced administration** and **duplication** with a streamlined holiday request process

# The Field Service Management Platform

Organise is part of the Totalmobile Platform, a fully integrated field service management platform enabling providers to transform each stage of service delivery.

The Totalmobile platform is built on a series of core technical principles to ensure users receive an exceptional user experience that is underpinned by integration, stability and a dedication to innovation. The platform integrates with all existing enterprise IT systems, enhancing the quality, accuracy and value of data.

Vitality our platform-based approach to field service management empowers our customers to drive benefits across core strategic priorities such as:



**Demand**  
Job Management  
Solution



**Delivery of Work**  
Mobile Workforce  
Management Solution



**Understanding**  
Data Analytics &  
Business Intelligence



**People**  
Workforce Rostering  
Solution



**Planning of Work**  
Dynamic Workforce  
Scheduling Solution



**Lone Worker**  
Protection Solution



## Contact Us

Totalmobile is a Field Service Management (FSM) provider passionate about making work and the lives of mobile workers better.

See How The Totalmobile Platform Helps Your Organisation Increase Productivity, Reduce Cost & Deliver Exceptional Service

FOLLOW THE QR CODE TO



DEMO ALL OF OUR PRODUCTS  
WITHIN OUR PLATFORM

Marketing Team Contact

WEB: Field Service Management Software | Totalmobile

EMAIL: totalmobilemarketing@totalmobile.co.uk