



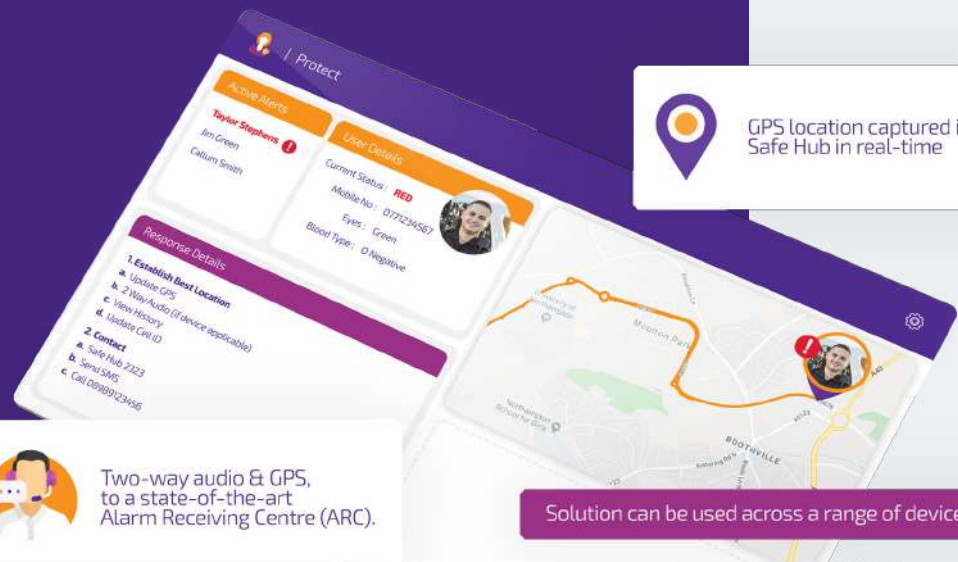
Totalmobile



PROTECT

Employee Safety & Lone Worker Protection

Enabling organisations to protect lone workers and ensure their well-being as they operate in potentially hostile or dangerous working environments.



GPS location captured in Safe Hub in real-time

Two-way audio & GPS, to a state-of-the-art Alarm Receiving Centre (ARC).

Solution can be used across a range of devices

Multiple Alert Levels

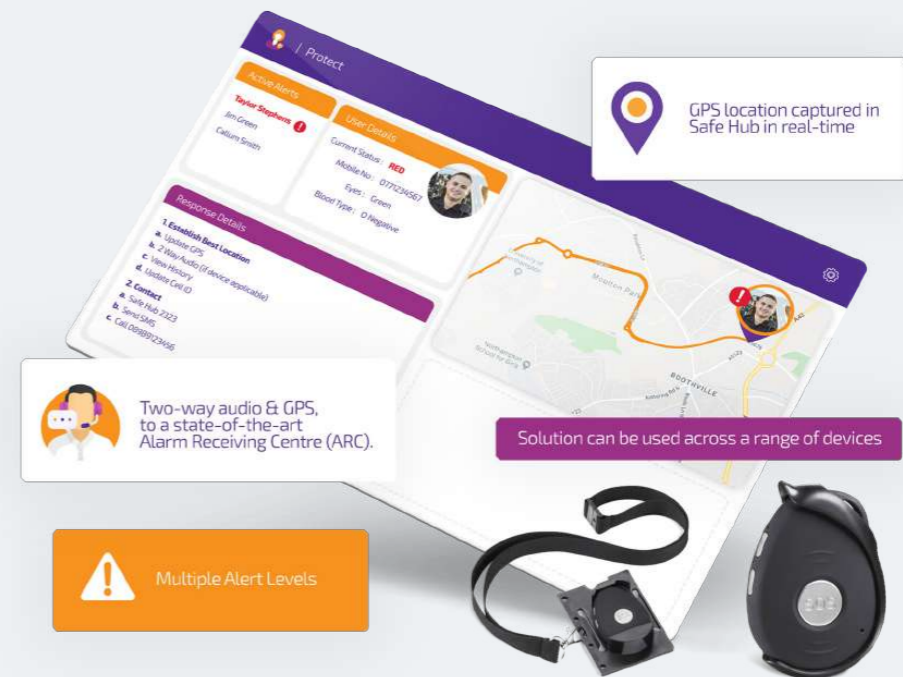


Introducing Protect



LONE WORKER PROTECTION

Protect is a fully managed lone-worker solution that empowers lone workers to raise alerts, contact an Alarm Receiving Centre (ARC) and request emergency assistance if required. Fully compliant with BS8484 standards, the solution enables you to protect lone workers and ensure their well-being as they operate in potentially hostile or dangerous working environments - enhancing your compliance as a responsible employer.



Your Workforce, Protected

Protect delivers a class-leading suite of integrated devices and apps, enabling your employees to request 24/7 assistance and highlight potential or ongoing emergencies. Alerts are seamlessly recorded, actioned and escalated, allowing proactive, real-time incident mitigation. You can assure your lone workers are supported when and where needed.

Built For Employee Engagement

Protect is designed around the specific needs of each lone worker. Our experts tailor the implementation to make deployment intuitive for the lone worker. This drives high adoption and engagement rates, radically improving the safety of your highest-risk employees. Reduce the volume of manual processes associated with lone worker protection administration with powerful automation completing repetitive, mundane or even bulk tasks related to employee safety.



Mitigate Against Risk

Protect your staff and help them avoid dangerous situations. Operational compliance increases with direct-to-device (D2D) well-being check-ins throughout the working day. Service continuity is assured, and your organisation avoids potential penalties and risks.



Enhance Worker Safety

Monitor and support the well-being of your remote workforce. The fully managed service handles alerts 24/7 from any employee operating in a high-risk environment.



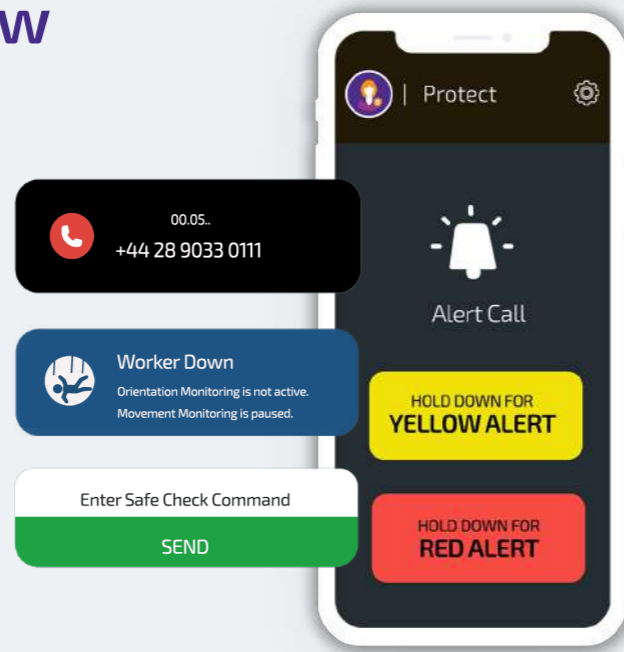
Improve Duty of Care

Enhance your duty of care as an employer and safeguard staff, giving them the confidence to focus on delivering exceptional service.

Key Feature Overview



Protect is a comprehensive lone worker protection solution comprising a range of features, supporting devices and a state-of-the-art Alarm Response Centre (ARC).

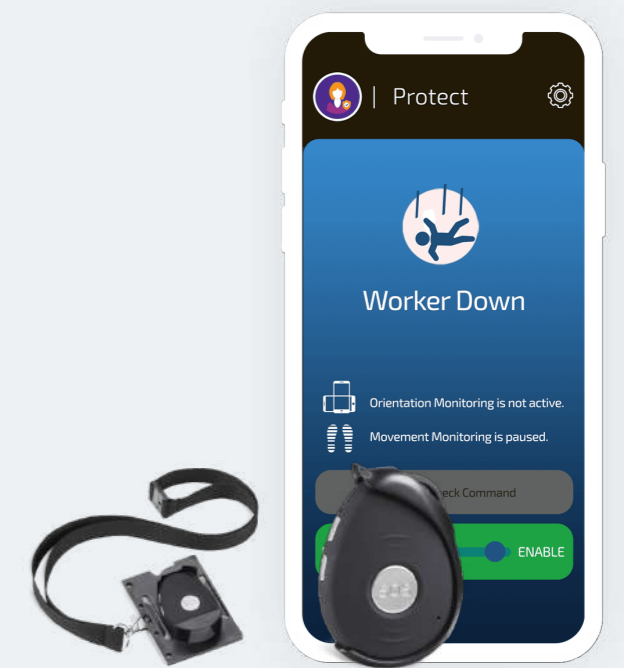


Devices

Protect can be used across a range of devices enabling the organisation to pick the device that is best suited to the needs of their lone workers.

Devices available include SOS Fobs, Badges and Buttons.

An app is also available on the lone worker's mobile device, providing them with all key lone worker protection features.



Red Alert

Developed to efficiently deal with emergencies, this feature enables a lone worker to raise an alarm if they feel at risk. This immediately opens a call with the ARC which can then assess the situation and escalate as necessary.



Yellow Alert

Acting as a buddy system, staff can leave a voice message with specific information before entering a potentially high-risk environment. This information can then be accessed should a Red Alert, or other warning occur.



Safe Check

A proactive approach that enables lone workers to set up timed welfare checks which can lead to escalation should the wellbeing of the employee not be confirmed.



Worker Down

Enables organisations to react to any unforeseen developments by monitoring employee movement via the motion sensor on their device.



Group Alert

Provides organisations with the ability to push out notifications to pre-defined groups, individual employees, or staff within a defined radius of a certain location.



Safe Beacon

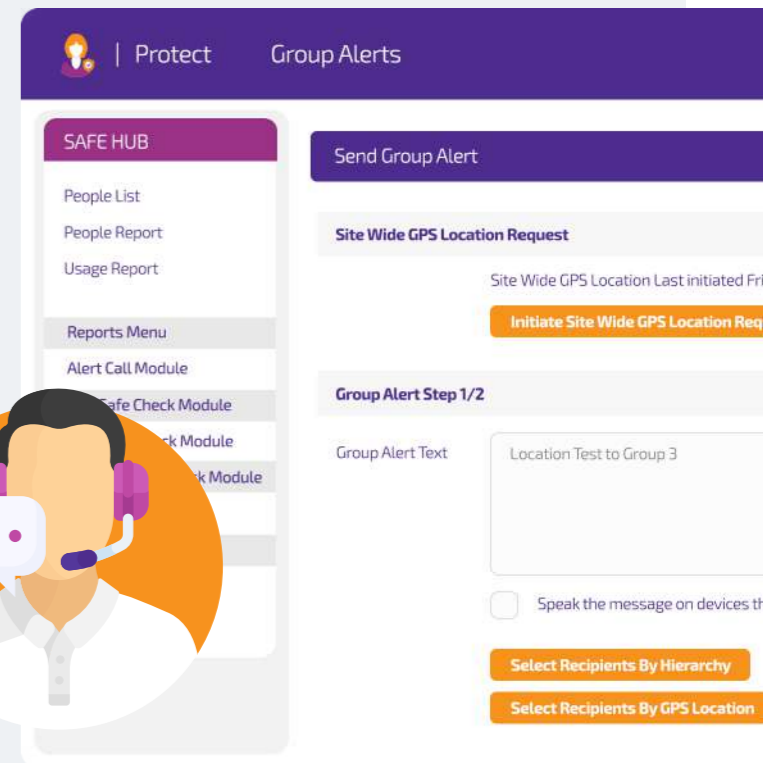
An alert system which is based on a lone worker's proximity to a beacon. Alerts can be sent to the employee and their line manager to ensure awareness.

Alarm Response Centre (ARC)

Our state-of-the-art Alarm Response Centre provides lone workers with over 100 phone lines that are prepared to provide support.

All requests for help are answered within 10 seconds by a support officer located at the ARC.

Robust processes and approval procedures ensure that all lone worker issues are effectively managed.



DEMO PROTECT TODAY



Follow the QR code to see our Protect demo

Benefits of Protect

By ensuring the safety of your staff, you create an efficient, high-performing service. Opting for a proactive approach to lone worker safety and embracing technology presents your operation with a range of far-reaching benefits:



Employee Well-being

Greater visibility of staff and improved support and safety processes ensure that the safety of your remote workforce is enhanced, especially those operating in high-risk environments.



Compliance Assurance

Your field service compliance improves dramatically, thanks to features like safety check-in and real-time communications. This gains you the reputation of a responsible employer while mitigating the risk of potential penalties.



Cost Control

Protect's fully managed service ensures a high-quality solution with a low ownership cost that removes any risk around the need for unplanned or budgeted costs.



Employee Experience

Protecting staff and providing them with the means to raise alerts prevents health risks from escalating. An easy-to-deploy solution with high adoption rates, Protect means your employees can confidently undertake their work, increasing their morale and improving your reputation as an employer of choice.



Seamless integration across departments

Data is free-flowing, allowing essential information to be quickly shared and tailored among different teams and departments. Information flow improves within your organisation, enhancing operational speed and efficiency.



Access to a self-service portal 24/7

Self-Service portals save time and reduce operational costs by providing your teams access to centralised resources and folio access in one location, reducing the need for multiple visits.



Dashboards for the management team stream vital service information into one place

This empowers management with more powerful insights and real-time reporting on operational performance and safety compliance.

DEMO PROTECT TODAY

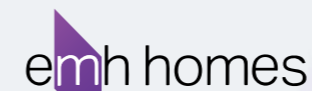


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NOTTING HILL GENESIS

Notting Hill Genesis (NHG), formerly Notting Hill Housing, is one of London's leading housing associations, owning and managing more than 32,000 properties across the capital. Notting Hill Genesis deployed our Protect solution including over 400 SOS Fobs across its lone working teams. Designed to work seamlessly across all handsets, the app is available for Android, Apple and Windows smartphones (as well as BlackBerry handsets, standard mobiles and PCs). Learn more:



EMH HOMES

Following a successful implementation of Connect as their primary job management system, emh homes have integrated Protect to ensure the safety of their 100-strong lone workforce. On any given day, as many as 100 emh lone workers serve over 18,000 properties across 35 local authority areas. With personal safety at the forefront of their operation, emh chose to integrate Protect into the existing Connect deployment to provide a one-click interface to report personal safety. Engineers who receive all their jobs through Connect are now guided through Protect to mark themselves safe, enhancing staff engagement with safety compliance. Learn more:



Before integrating Protect with Connect, emh had less than **100** safety compliance interactions per month

After incorporating Protect, emh saw a rise to over **16,000** interactions per month by the end of 2022

Emh now has a **90%** engagement with the Protect solution

The integration aids emh in achieving **staff well-being and compliance goals**

The Field Service Management Platform

Protect is part of the Totalmobile Platform, a fully integrated field service management platform enabling providers to transform each stage of service delivery.

The Totalmobile platform is built on a series of core technical principles to ensure users receive an exceptional user experience that is underpinned by integration, stability and a dedication to innovation. The platform integrates with all existing enterprise IT systems, enhancing the quality, accuracy and value of data.

Vitality our platform-based approach to field service management empowers our customers to drive benefits across core strategic priorities such as:



Demand
Job Management Solution



People
Workforce Rostering Solution



Planning of Work
Dynamic Workforce Scheduling Solution



Delivery of Work
Mobile Workforce Management Solution



Understanding
Data Analytics & Business Intelligence



Lone Worker
Protection Solution



Contact Us

Totalmobile is a Field Service Management (FSM) provider passionate about making work and the lives of mobile workers better.

See How The Totalmobile Platform Helps Your Organisation Increase Productivity, Reduce Cost & Deliver Exceptional Service

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DEMO ALL OF OUR PRODUCTS WITHIN OUR PLATFORM

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