



Totalmobile

# Totalmobile's Meaningful Activities Solution

**A SOLUTION THAT TRANSFORMS THE MANAGEMENT OF PATIENT ACTIVITIES IN SECURE MENTAL HEALTH INPATIENT UNITS.**



Staff are able to record patients' structured activities easily and in real time and have access to a suite of live reports to help ensure that all patients are offered the required minimum of 25 hours of meaningful activities in any 7 day period.

## The Challenge

**The accurate recording of planned and actual patient activity has been consistently raised as an issue by the CQC at many Forensic sites across the UK.**

CQC evaluations require evidence that patients are being offered the minimum level of structured activity in accordance with best practice guidelines, but it is extremely difficult to record the high volume of associated transactions in a traditional, desk-based solution. Activities are happening all the time, both on and off the ward and staff can't be expected to remember everything whilst away from their desk.

Assume 300 inpatients and that activities are on average 30 minutes each. That equates to over 2,000 activities that need to be recorded every day as well as the appropriate outcomes. Because of these volumes, most Trusts have a dual recording process in place whereby activities are recorded on paper and retrospectively entered into the system used for reporting, often spreadsheets or 'homegrown' databases.

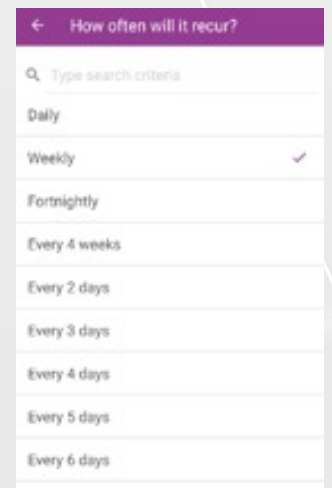
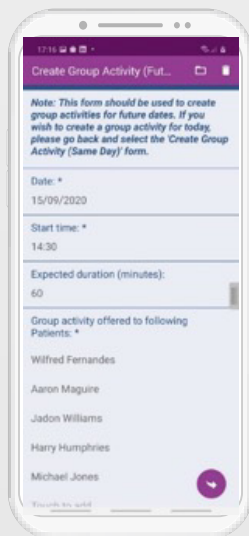
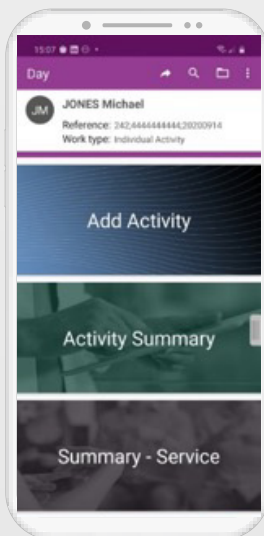
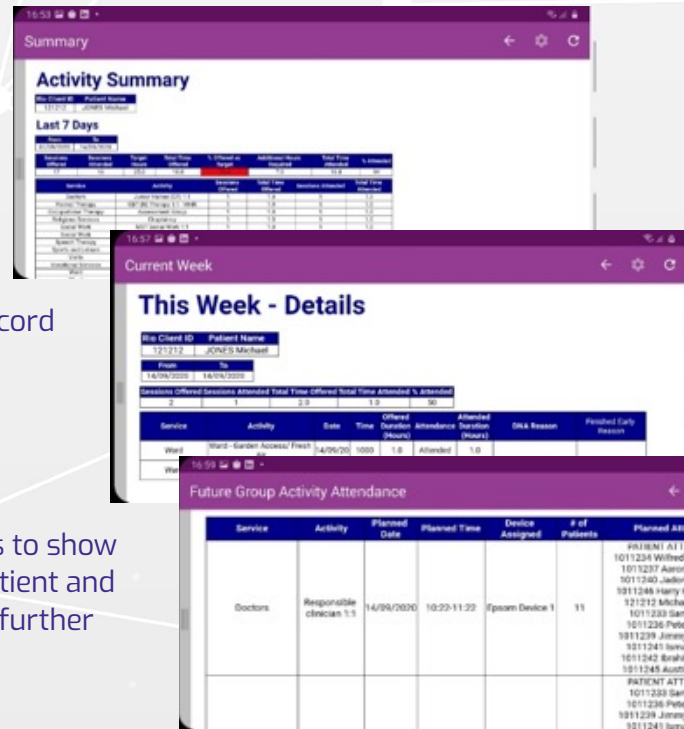


# The Solution

The Meaningful Activities solution from Totalmobile provides staff with an easy to use, mobile solution that enables them to record activities over the course of a patient's day. It transforms the management of patient activities and provides the data required to satisfy CQC requirements at the push of a button.

The solution caters for:

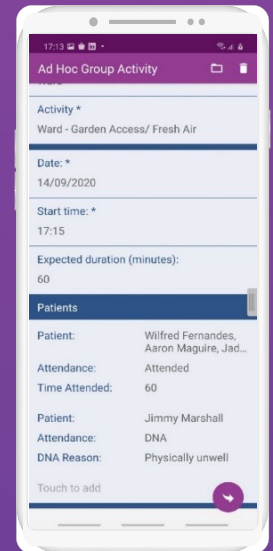
- Individual and group activities both pre-planned, such as therapy or gym sessions, as well as adhoc activities such as 'fresh air'.
- Prompt log-ins - The log in process is virtually instantaneous and every effort has been made to reduce the number of clicks required to complete a record to the minimum.
- Security - Records are secure, prompt and there is no retrospective data entry required.
- Reporting - The inbuilt reports are available on devices to show progress towards the 25-hour requirement at both patient and ward level. A full data set report may be exported for further analysis and reporting.



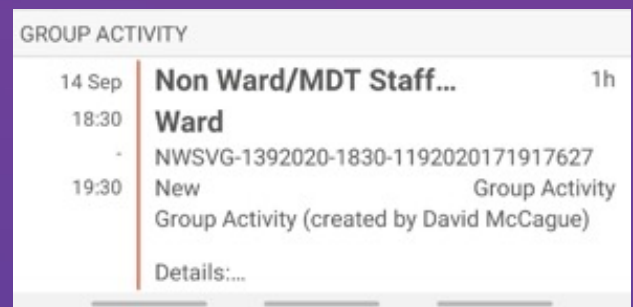
**The Solution provides easy recording of all patient activities and associated outcomes in a mental health secure inpatient setting. It incorporates real time reports to help monitor compliance with the best practice guidelines and to evidence this compliance in line with CQC requirements.**

# Transform the management of patient activities!

- **Improved Compliance** – using the mobile solution all activities and outcomes are recorded in real time and are easily evidenced to meet all CQC requirements.
- **Increased Productivity** – removing paper processes and additional data entry not only enables staff to spend more time with patient but also removes the risks associated with hand-written records
- **Visibility of all activity** – Provides ward staff with up to date information about the level of activity across all patients on a certain ward, enabling them to monitor progress on a daily basis.
- **Improved Patient Care** – with improved and timely visibility of activities, staff are able to ensure that patients are provided with the right level of engagement to maintain patients' quality of life.



Annie London, Head of Occupational Therapy and Rehabilitation at Broadmoor Hospital, says "The Totalmobile team have been great to collaborate with and have met the challenges our organisation have presented with creative solutions. It has been a very positive experience."



## Contact Us

Contact us to learn how our Meaningful Activities solution could play an important role in the delivery of your patient services.



# Totalmobile

Totalmobile is market leader in field service and mobile workforce management technology, helping organisations deliver more service, of the highest quality and at reduced cost.

Our SaaS based software provides a range of innovative products that deliver a step change in field service performance, mobile worker empowerment and management control.

This unlocks transformative cost savings, capacity gains, productivity improvements and empowers mobile workers to focus on consistently delivering the best service.

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