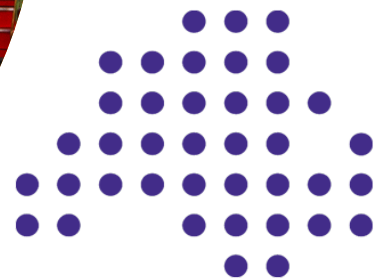




CASE STUDY

VanCare Fleet

VanCare Fleet Deploys Connect Express, a cloud-based Job Management solution for smaller contractors from Totalmobile.



VanCare Fleet, a Leeds based commercial services company, has deployed Connect Express into their business to enhance the scheduling of jobs to their operatives.

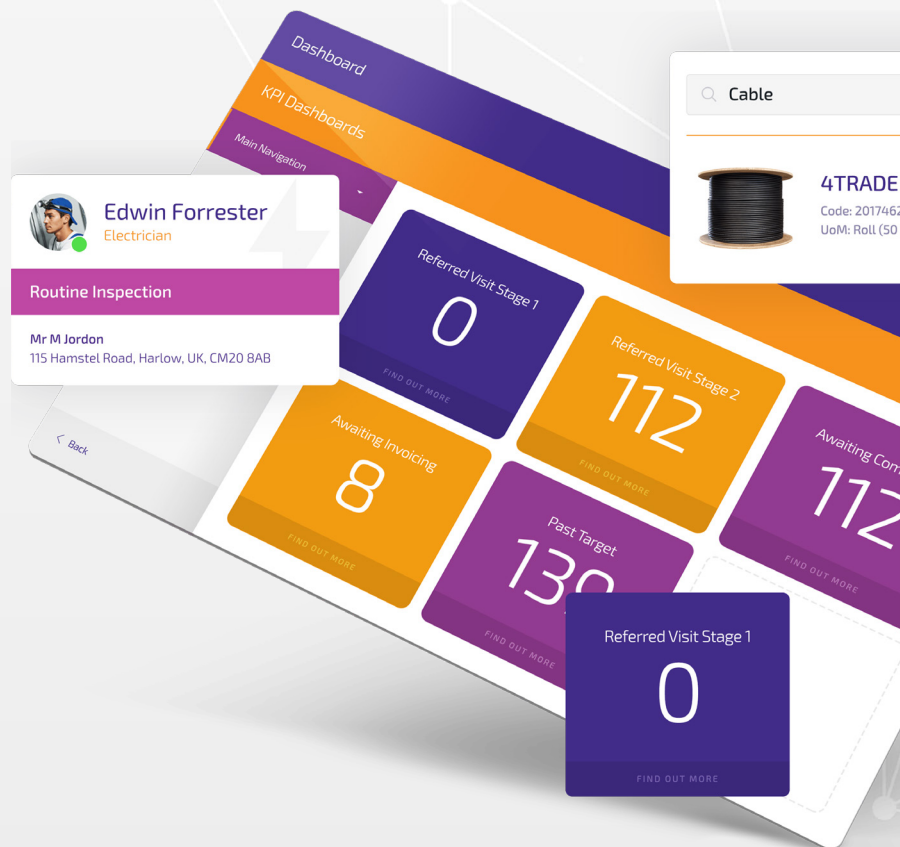
VanCare has partnered with field service management software specialist Totalmobile to deploy its Cloud based solution for engineers that are providing vital maintenance services to their customers.

Connect Express will primarily be used to enable VanCare to seamlessly schedule jobs as, being a reactive organisation, this is essential to ensure that all incoming working is prioritised effectively.

Including roadside and emergency breakdowns, the software will assist with the allocation of work according to the location, availability and skill set of operatives. The diary system will automatically populate the work to the operative removing any manual intervention.

All information captured in the field is automatically stored in Connect Express for VanCare to review in real-time, allowing VanCare to make timely interventions and track key metrics and performance indicators using analytics tools.

Deploying the Cloud based Connect Express solution has enabled VanCare to combine utility from multiple previous systems into one single platform, thus making it much easier for operatives and managers to monitor their business in an accurately and timely manner.



Josh Beaumont, Fleet Coordinator of VanCare said: “We are really excited to start using one single platform to carry out our service repairs and defects. Connect Express has will enable us to become cloud based and the solution will grow as we expand as a company”.

“Connect Express has given us the ability to efficiently monitor and track our defects and operatives, whilst planning workloads more accurately. The powerful insights and data analytics will help us continually improve the service we provide to our customers”.

“We have been delighted with the training and guidance providing by Totalmobile and impressed with how quickly the solution is being implemented into our organisation”.



What's Next?

To learn more about our products & solutions , visit

<https://www.totalmobile.co.uk>

or contact us via the details on the back of this document.



Totalmobile

Totalmobile is market leader in field service and mobile workforce management technology, helping organisations deliver more service, of the highest quality and at reduced cost.

Our SaaS based software provides a range of innovative products that deliver a step change in field service performance, mobile worker empowerment and management control.

This unlocks transformative cost savings, capacity gains, productivity improvements and empowers allows mobile workers to focus on consistently delivering the best service.

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