



A Solution for the Logistics Industry

A workforce management solution that optimises the delivery of Logistics services



Improve management of your remote workforce with real time management of collection, delivery and inspection services.

In today's digital world, logistics organisations operating in the collection and delivery of goods and fleet management play an important role in our everyday lives.

However, the industry faces numerous challenges including:

- The need to keep track of and organise vehicles, goods and your remote workforce in real time.
- There is a constant pressure to remain compliant and deliver a quality service to customers.
- The ability to automate and optimise processes to ensure an efficient service.
- Providing customers with full transparency over where their deliveries are at all times.
- Requirement to reduce operational costs.



By implementing key enabling technologies such as mobility software and IoT technology ensures logistics organisations are able to provide excellent customer service, remain compliant and increase operational efficiencies.

Totalmobile are at the forefront of creating and delivering innovative and effective solutions for the logistics sector. We provide mobile solutions to GPS track and monitor the progress, collection and delivery of goods safely and efficiently. Whether it is automotive collection, appraisal and delivery through to the complex world of cash movement/ audit, or coordinating fleet management activities, our innovative solutions can be configured to your exact requirements.

Key capabilities of the technology

Being cloud based, our solutions are secure and scalable, ensuring efficiency of services and compliance processes are met.

Mobile Working

Through our mobile app, your workforce can access key information and workflows available on any mobile device. This provides users with instant access to their job calendar, customer information and the ability to update their progress status. With everything to hand at the point of service, mobile workers can benefit from a reduction in paper-based processes as well as reduce travel back and forth to the office. Additionally, staff can monitor, scan, use photo and video capture and mandate workflow to ensure compliance, at the same time managing the activities of the workforce. Date, time and location stamping each activity is key to a comprehensive mobile logistics solution.



IoT

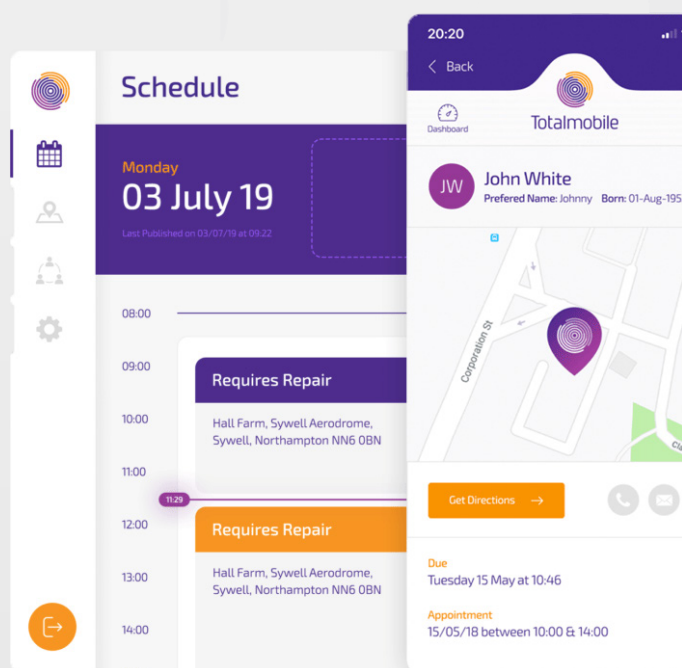
Nowadays, logistics organisations are under pressure to deliver items on time, provide safe storage of items and provide efficient inventory management. Our IoT technology is used in the logistics industry to monitor and improve logistics management, including tracking drivers' whereabouts, vehicle location and delivery status. Not only does IoT trigger a job to be created if it detects a problem, but it also allows organisations to demonstrate the steps taken to maintain standards. Furthermore, IoT has been used to monitor automotive imports improving communications on the arrival into port terminals as well as to track freight, keeping staff updated on its condition throughout its journey.



Dynamic Scheduling

Our dynamic scheduling solution assists logistics organisations in achieving efficient workforce scheduling and the allocation of resources against planned or unpredictable work demands. Together they provide expert scheduling which takes on board a wide range of considerations, such as skills required, availability, location and time frames to ensure successful delivery.

Our scheduling solution is successfully utilised within fleet management, automotive and logistics to effectively plan, coordinate and manage the activities of the workforce. This allows for effective delivery of planning and compiling schedules as well as streamlining processes.



Lone Worker Protection

Protect from Totalmobile is a lone worker protection solution that enables organisations to ensure the wellbeing of employees and enhance their compliance as a responsible employer.

Providing a fully managed lone worker service, Protect offers a range of integrated devices and apps that enable employees to request assistance and highlight potential, or occurring emergencies, as they undertake their daily role. These alerts can then be immediately actioned and escalated, ensuring that lone workers are fully supported and that organisations are taking proactive steps, in real time, that enhance the safety and wellbeing of their staff.

Data Analytics

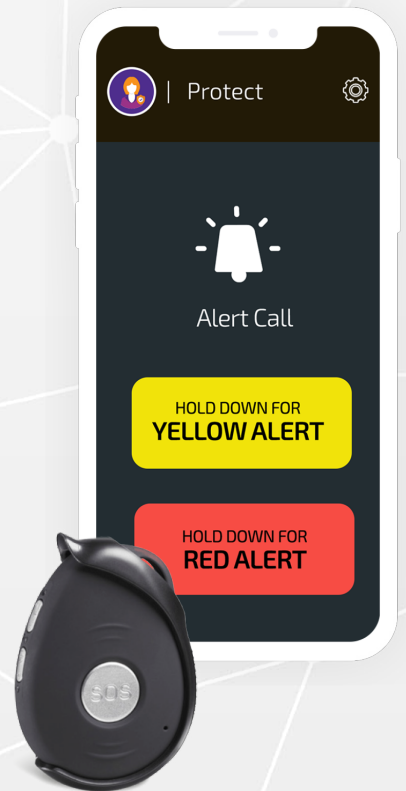
We provide logistics organisations with information and analytics solutions that provides businesses with access to rich data, offering a deep understanding of their mobile workforce and the delivery of work. This enables trends to be identified and risks to be addressed before they become problems.

Business Benefits

Implementing our solutions allows logistics organisations to experience transformational outcomes such as reducing operational costs, being compliant with standards, increasing workforce capacity and providing a quality customer experience.

Increase Workforce Capacity

Logistics staff are able to deliver an efficient, effective service as they are equipped with the correct tools to do their job at the point of service. Providing staff with instant access to everything they need to carry out their job ensures a stress-free environment, reduces time consuming paper-based processes and travel time and results in an improved work / life balance. Our easy to use, solution is designed with the user in mind, they can capture signatures, photos and information at the point of service, completing jobs right first time and so maximising their capacity.



Providing a safer, more compliant service

The collection and delivery of any goods generate a huge paper trail that can be inaccurate and inconsistent. Each form needs to be handled and processed numerous times, prolonging the reporting and invoicing workflow. Ensuring compliance and upholding industry standards is complex and time-consuming.

However, our mobile technology enables workers to record the collection or delivery of goods using scanning technology, photograph and video, ensuring compliance and accuracy through a series of pre-determined actions. With the ability to date, time and location stamp each activity, as well as using interactive forms to record all information, your organisation can guarantee recording of data is accurate and consistent, ensuring compliance standards are met.

Increase operational efficiencies across your logistics organisation:

Logistics organisations are faced with a growing pressure to deliver a quality, cost effective service while improving customer satisfaction. With a significant growth in customers expecting to receive an exceptional service, businesses need to invest in the right technology to deliver maximum profitability. By adhering to compliance regulations and SLA's, logistics organisations can avoid accruing significant penalties, deliver a better operational service and generate improved cost efficiencies.

Providing an enhanced, quality customer experience

By complying to regulations and ensuring goods are collected and delivered on time, logistics organisations enable an enhanced, consistent customer service experience.

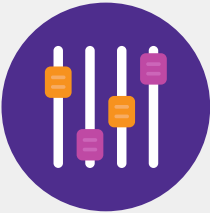


Product



Task

Equip your workforce with everything they need to get the job done from one mobile solution. With access to key information and workflows available on their mobile device, users have instant visibility to their job calendar, customer information and the ability to update their progress status. With access to information at the point of service, your workforce can complete their working responsibilities, collaborate with colleagues and stay in contact all via one mobile device from any location, at any time.



Optimise

Empower your planners and supervisors with dynamic scheduling and route optimisation toolset to facilitate real-time planning of appointments and optimisation of routes. This allows for the efficient and effective utilisation of the workforce with full visibility of progress.



Sense

Implement Internet of Things (IoT) devices and sensors to identify events and aggregate and analyse this data feed into the rules engine and report module to drive tasks, alerts and notifications. All the main IoT protocols and providers are supported giving you the choice of using the most appropriate sensors for your deployment.



Insight

Our analytics and business insights application helps deliver powerful insights generated from your field-based workforce. Report on SLA's, dashboards and data to develop a clearer understanding of your organisations' needs and those of your customers. This valuable information will help you to make better, informed decisions, ultimately improving the customer experience and identify where efficiencies can be made.



Connect

Office based teams who are undertaking the planning, scheduling and supervision of workforce activities have access to real time management dashboards/ web console which allows them to access the appropriate tool sets to manage their mobile workforce and their jobs efficiently and effectively. Receive key status information with full visibility of the current status, work completed, time taken, data captured, signatures and images; all logged and clearly displayed for effective management.



Protect

Protect provides a fully customisable solution that can be designed for the specific needs of each lone worker. This ensures that any solutions implemented is both easy for the organisation to deploy and easy for the lone worker to use. This approach is imperative as it is evidenced to lead to high adoption rates and the improved safety of high-risk employees.

Who we work with:

Totalmobile is revolutionising the way logistics organisations work, we work with a range of organisations across the UK including:



What's Next?

To learn more contact us at www.totalmobile.co.uk/contact-us or via the details on the back of this guide.



Totalmobile

Totalmobile is market leader in field service and mobile workforce management technology, helping organisations deliver more service, of the highest quality and at reduced cost.

Our SaaS based software provides a range of innovative products that deliver a step change in field service performance, mobile worker empowerment and management control.

This unlocks transformative cost savings, capacity gains, productivity improvements and empowers allows mobile workers to focus on consistently delivering the best service.

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