Totalmobile

Connect Express

Cloud Based Service Management Solution for Smaller Scaled Organisations

Dashboard

KPI Dashboards

Main Navigation

Edwin Forrester
Electrician

Routine Inspection

Mr M Jordon
115 Hamstel Road, Harlow, UK, CM20 8AB

Back

Cable
1 result

4TRADE Cable
Code: 2017462
UoM: Roll (50 metre)

Referred Visit Stage 1
0
FIND OUT MORE

Referred Visit Stage 2
112
FIND OUT MORE

Awaiting Invoicing
8
FIND OUT MORE

Past Target
13
FIND OUT MORE

Awaiting Completion
112
FIND OUT MORE

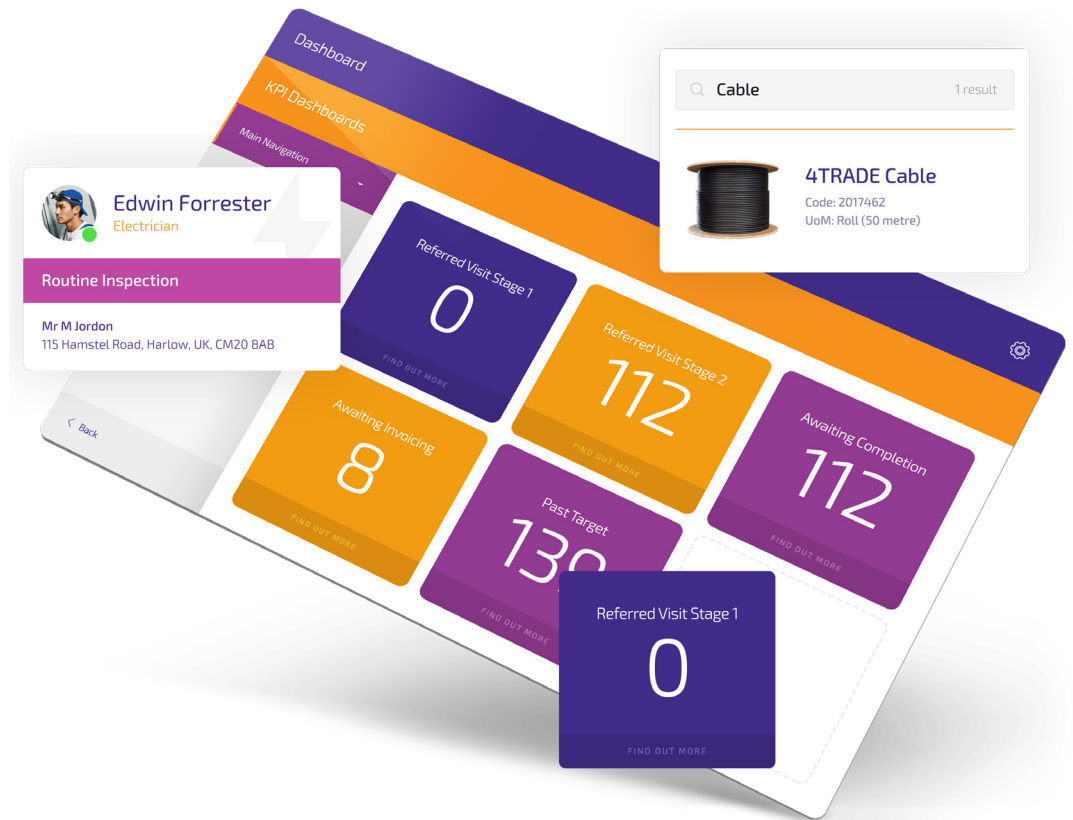Referred Visit Stage 1
0
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Connect
Express

What is the solution

Connect Express is a complete Job management solution which is easily deployed without any IT managers involved or system installations, allowing smaller businesses to take advantage of powerful software which helps control costs, improve workforce productivity and provide insightful dashboards to understand performance.

The solution provides a huge return on investment by enabling managers to take greater control of their workforce by improving visibility of what work has been completed and what is still outstanding. The clear and easy to read live dashboards highlight key performance data and provides the ability to drill into individual job details.

Connect Express provides a SaaS based solution that helps organisations remove manual, paper-based processes, while ensuring the effective management of staff and their workloads. As a result, organisations experience significant improvements in the efficiency and quality of services delivered.

Key Features

The solution allows staff to update information on the go anywhere at any time 24/7, the system keeps a trail of which jobs have been attended and what work has been carried out, making it easier to prioritise workload and for auditing purposes. Engineers are given access to the most up to date information for the job they are attending, via their mobile device allowing them to be more efficient and helping ensure a first-time fix.
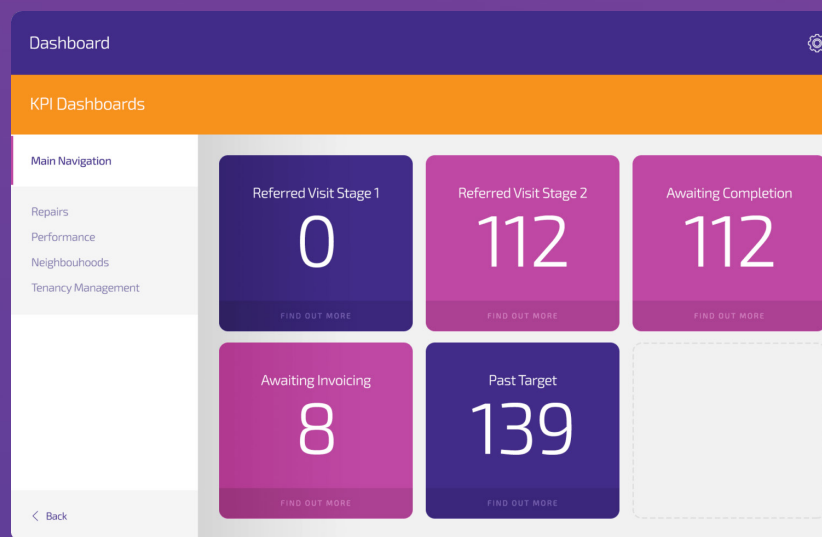
Connect Express is one single platform bringing a modern approach to outdated technologies, allowing your business to meet compliance standards with the basis of continuous improvement. With mobile and scheduling capabilities the solution allows all users to be working on one live database which can be accessed by anyone in the team. Engineers can very easily take pictures and record information from a mobile device, increasing transparency and updating the status of work in real time.

This is a market leading field service management solution which will grow with your business From booking a job onto the system through to sending invoice details to your finance system, scheduling, fixing, maintaining, checking, repairing, inspecting and safety checks the list is endless it's a one stop shop for a complete job management system.

As a SaaS solution your data will be protected and backed up and all software updates will be carried out automatically, reducing the cost of ownership and allowing you to concentrate on delivering great services.

Key Benefits

- Complete Saas Solution

- Solution can be deployed rapidly

- Dashboards providing full end to end management

- Cost management - accurate data spend

- Scheduling capability

- Integrated mobile working solution

- Stock management integration

- Planning board to allocate work

Key Capabilities

Scheduling

Better manage staff through dynamic scheduling allowing jobs to be prioritised against the correct skills set required.

Job Management

Providing visibility and ability to control complex tasks, whilst prioritising workloads.

Dashboards

Personalised dashboards providing real time information ensuring key details are flagged. Provides full transparency of work with easy to read data, which can then be drilled down to Individual job details.
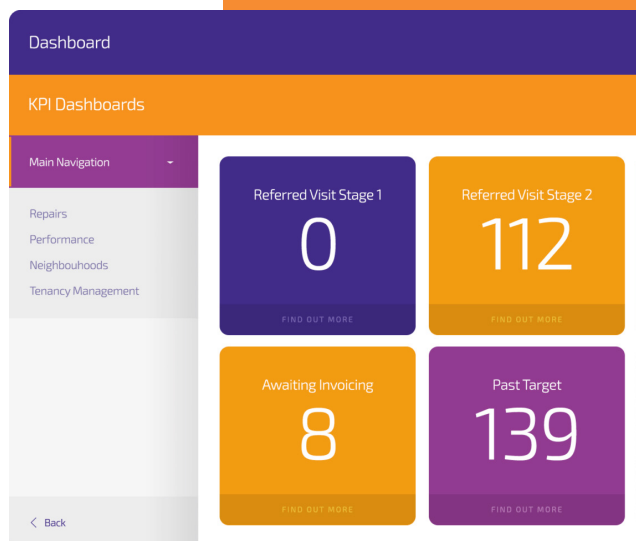
SaaS solution

Can be deployed and implemented easily and with limited maintenance on an ongoing basis. This removes he need for continued IT resource and provides a streamlined process for your business.

Invoicing

Feeding into your existing finance system and allowing you to produce an invoice to clients more effectively and efficiently.

Designed to move away from traditional paper-based processes and become more efficient in running your business. This solution provides real time data which allows you to accurately mange your staff and workloads more effectively saving you time and money.

Dashboard

KPI Dashboards

Main Navigation

Repairs
Performance
Neighbouhoods
Tenancy Management

Back

Referred Visit Stage 1
0
FIND OUT MORE

Referred Visit Stage 2
112
FIND OUT MORE

Awaiting Invoicing
8
FIND OUT MORE

Past Target
139
FIND OUT MORE

Dashboard

Customers · Resources · Orders · Visits · Surveys & F

Order Profitability Summary

Financial Year: 2019   From Period: Apr -

Contract	Work Completed	Labour	Van Stock	Direct Purchase	Subcontract
Responsive Maintenance	£249,495,91	£680,876,37	£44,633,89	£134,175,93	£363.80
Heating Servicing	£2,558,68	£3,344,01	£1,954,81	£195,02	£0.00
Voids	£336,408,38	£193,381,01	£44,633,89	£112,976,48	£471.16
Heating Repairs	£2,031,48	£7,013,02	£44,633,89	£214,294,13	£363.80
Major Works	£389,066,31	£398,522,29	£44,633,89	£134,175,93	£201.40
Heating Installations	£0.00	£680,876,37	£44,633,89	£97,921	£931,12
Surveying Team	£0.00	£27,972	£44,633,89	£511,112,83	£821.69

Totalmobile

Totalmobile is market leader in field service and mobile workforce management technology, helping organisations deliver more service, of the highest quality and at reduced cost.

Our SaaS based software provides a range of innovative products that deliver a step change in field service performance, mobile worker empowerment and management control.

This unlocks transformative cost savings, capacity gains, productivity improvements and empowers allows mobile workers to focus on consistently delivering the best service.

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