

Agenda: Health User Group – 4th June 2020

10am – 11.30am

Introductions, Welcome & Agenda Overview

Chris Hornung, COO, Totalmobile welcomes attendees, provides introductions and sets the scene on the current Covid-19 situation, how Totalmobile have introduced new products to assist the health sector and provides an overview of today's agenda.

Rio Mobilise integration update & Mobilise New Features

Overview of Mobilise integration updates and new product features

Rio Mobilise Demonstration (Chris Langley)

Totalmobile's Product Owner for Health & Social Care, Chris Langley provides a demonstration on Rio Mobilise including:

- Upfront view of alerts
- Snippets layout
- DTP appointments report
- Follow up appointments extended
- Notes to self/admin
- Mileage report
- Usage, activated user reports
- Additional push notifications

Rio Scheduling Overview

- Concept
- Some business case stats
- Speed of scheduling

Using Optimise to ensure teams are fully staffed

Remote assistance Overview

- Reduce need to send more senior staff on a follow up visit
- Quick, remote triage
- Remote appointments

Using the technology to hand:

- Onboarding agency/temporary staff and other non-Rio users
- Employee wellbeing / bulletins
- Bring your own device (security overview)
- Building your own solutions

What's coming:

- Rio Mobilise Roadmap
- Mobilise Roadmap
- Insights

Customer Presentations:

We'll hear from some of our customers who will be showcasing best practice examples of how they've implemented Totalmobile's solutions in order to streamline processes and improve safety.

Professional services update (David Richardson)

Totalmobile's Head of Professional Services, David Richardson provides an update on professional services.

Open discussion

- Q&A

Close