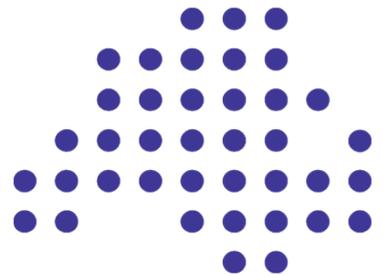




**TOTALMOBILE**

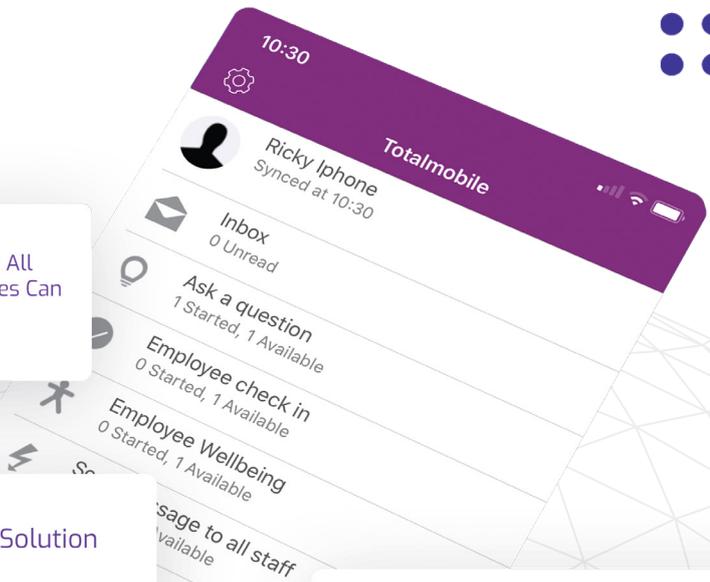
# Employee Wellbeing Solution

A solution designed to help organisations monitor and provide support to the mental and physical wellbeing of their employees during the COVID-19 pandemic.



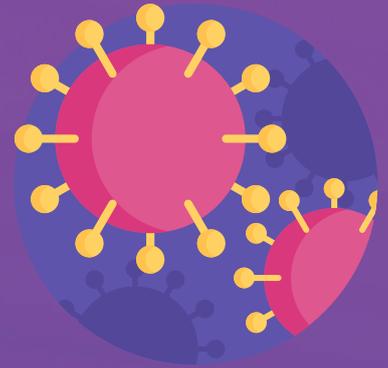
 App That All Employees Can Access

 Secure, Easy to Use Solution



	<b>203</b>	Available to work
	<b>83</b>	Self - Isolation
	<b>54</b>	Support Required





The COVID-19 pandemic is causing drastic changes in the way that all of us are working. For many this change can and will prove to be extremely disruptive.

With entire workforces now operating remotely, alongside social distancing and isolation measures encouraged by the UK Government, there are a range of new pressures placed on the mental health and general wellbeing of individuals. Due to this, over the next number of months, many individuals will face their own mental health struggles, as well as the potential of having to deal with the impact of the virus itself.

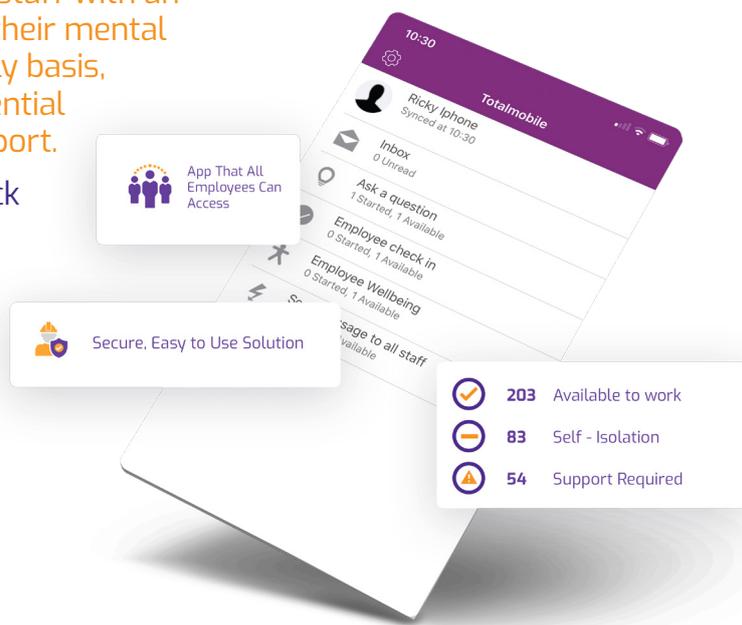
Further to this, organisations are likely to find it difficult to gain visibility of the wellbeing of their staff during this period. This means it becomes difficult to provide support as required and leaves uncertainty on how wider service may be disrupted if large percentages staff are off ill.

# The Employee Wellbeing Solution

Our Employee Wellbeing solution provides all staff with an app that enables them to record and monitor their mental health. Staff can record how they feel on a daily basis, while also receive approved guidance and potential actions they can take, should they require support.

The solution also enables organisations to track the physical health of their staff. Employees can highlight if they are experiencing any symptoms relating to COVID-19 and whether they are capable or incapable of working on a particular day. There is also the option to record if they are self-isolating, and if this is the case what the predicted back to work date is likely to be.

All this information is collated right across the workforce and a report is provided to the organisation which can be exported and analysed. The report provides the organisation with a clear insight into the status of their workforce and can be analysed at an individual, team, department or organisational level. This enables the organisation to take appropriate actions to enhance their duty of care as an employer, while also ensuring that they are positioned to maintain a high level of service delivery.



## Caring for Employee Wellbeing During COVID-19

The Employee Wellbeing solution from Totalmobile enables organisations and staff to experience a range of benefits:

- Enhanced duty of care – providing employees with the ability to record and monitor their mental & physical wellbeing at a time of uncertainty
- Clear visibility of the status of the workforce - enable organisations to provide additional guidance or take whatever action is deemed appropriate to ensure the health and wellbeing of their staff while minimising the impact of service delivery
- Experience the benefits of a better supported workforce – employees feel they are better supported by their employer/organisation by having the ability to access contacts and support networks should their mood be particularly low.



# Main Features of the solution

- **App That All Employees Can Access**

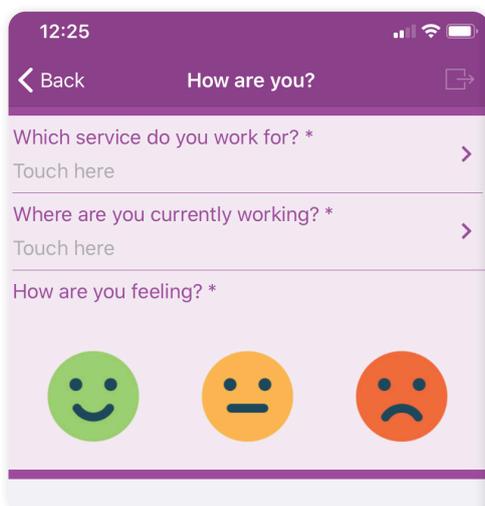
Simple to use form via an app, downloaded from the relevant app store, that can be accessed by employees on any device.

- **Secure, Easy to Use Solution**

Employees can record both their mental and physical wellbeing, daily. This form is then securely submitted, via the app, to their employer providing them with an updated status of the individual employee.

- **Reports on the Status of Your Workforce**

Reports are created by collating all this data to provide the organisation with a clear insight into the status of their workforce, including how many people are currently showing symptoms of COVID-19, in self-isolation, are not available for work or require support for their mental wellbeing. This can be segmented and analysed on multiple levels.



12:25

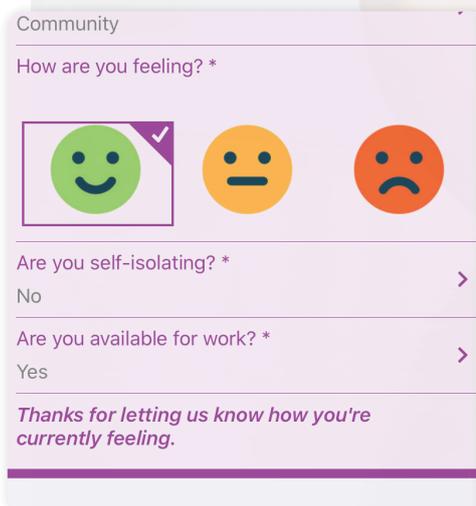
< Back How are you? >

Which service do you work for? \*  
Touch here >

Where are you currently working? \*  
Touch here >

How are you feeling? \*



Community

How are you feeling? \*

Are you self-isolating? \* >  
No

Are you available for work? \* >  
Yes

*Thanks for letting us know how you're currently feeling.*

Date	Employee	Service	Work Location	How is employee feeling?	Why do they feel this way?	Other Feelings	Suggested activity to help	Other suggested activity	Unwell?	Available for work?	Self isolating?	Self isolation end date
06/04/2020 09:04	Ricky Iphone	A & E	Community	Sad	Feeling Isolated		Mindfulness, Go for a walk		No	No	Yes	15/04/2020
06/04/2020 08:46	Fiona Hood	Corporate Services	Home	Meh	Other	Didnt sleep well	Go for a walk		No	Yes		
03/04/2020 16:47	Ricky Iphone	Education	Home	Happy	Feeling Isolated		Contact a Friend		Yes	No	Yes	14/04/2020
03/04/2020 14:20	David McCague	Planning	Home	Sad	Feeling Isolated, Illness		Mindfulness, Contact a Friend		Yes	No	Yes	10/04/2020
03/04/2020 13:18	David McCague	Education	Home	Sad	Feeling Isolated, Illness				Yes	No	Yes	10/04/2020
03/04/2020 10:30	David McCague	Corporate Services	Home	Sad	Workload, Feeling Isolated, Illness	Worried about not seeing my family.			Yes	No	Yes	10/04/2020

## USE CASE

- Employee gets up to begin their day
- They log onto the Employee Wellbeing solution via an app downloaded from the relevant app store
- Using the emoji-based app they record how they are feeling that morning
- They are also able to record that they aren't feeling particularly well and within the last 24 hours developed a cough, therefore self-isolating and not available for work
- The app prompts them to give a date that they expect self-isolation to end
- They then submit this form via the app which sends this data back to their employer
- The solution enables the employer to view either the individual data from that particular employee, or create a report which provides an overview of a particular department or an entire workforce, to monitor current status
- This enables the organisation to have visibility of any potential staffing issues, support that may be required or any impact upon service delivery

12:27

← Back How are you? 🔗

- *Mindfulness*  
 - *Go for a walk*  
 - *Yoga*  
 - *Contact a friend*

*There may be other activities which you find are helpful to you in these situations. Please feel free to do what works best for you.*

You may find the following websites helpful. ⓘ

Are you self-isolating? \* >

Yes

Why are you self-isolating? >

Isolating because a household member is COVID-19 symptomatic

When is your isolation period due to end? ⓘ

**To help the NHS track the spread of COVID-19, we would encourage you to record your symptoms by clicking 'i' icon to the right hand side of this message.**

12/04/2020

Are you available for work? \* >

No

*Thanks for letting us know how you're currently feeling.*

- **To learn more contact us on 02890 330111 or alternatively at [COVIDhelp@totalmobile.co.uk](mailto:COVIDhelp@totalmobile.co.uk)**



# Totalmobile

Totalmobile is a market leader in field service and mobile workforce management technology, helping organisations deliver more service of the highest quality and at reduced cost.

With 200 staff, across 4 UK locations, Totalmobile are supporting over 300 organisations and 100,000 front line workers to deliver exceptional services every day.

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