



Totalmobile

National Liaison and Diversion Service Screening Solution

A solution that improves the screening process by
saving time while also reducing referrals lost to follow up



CJLDS Solution Overview

Helping NHS Trust's to meet the National Standards

The Bradley report published in 2009 which reviewed people with mental health issues or learning difficulties within the criminal justice system led to the introduction of the Liaison and Diversion Service (L&D) by NHS England. The L&D Service provides early identification and screening of vulnerable people of all ages within the criminal justice system.

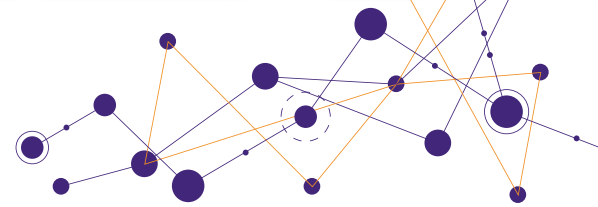
The service screens for all health and social vulnerabilities that may be contributing to increased contact with the criminal justice system.

Based on screening/assessment, practitioners offer advice and guidance to police officers, Magistrates and other colleagues within the criminal justice system, to help determine the most appropriate level of support and outcome for each person. However, there are challenges to overcome;

- The use of spreadsheets and paper-based processes which is not only timely but has the potential for error
- Important referral information lost to follow-up

A solution that makes screening easier

Screening is typically done in confined and restricted locations such as a police cell meaning that the only current, viable method of capturing the information is on paper.



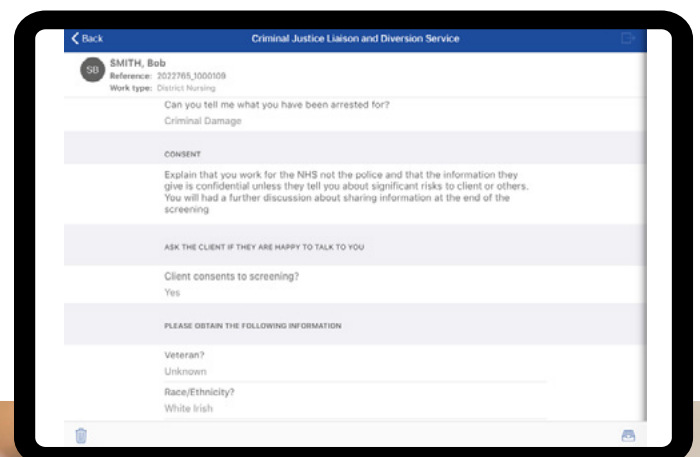
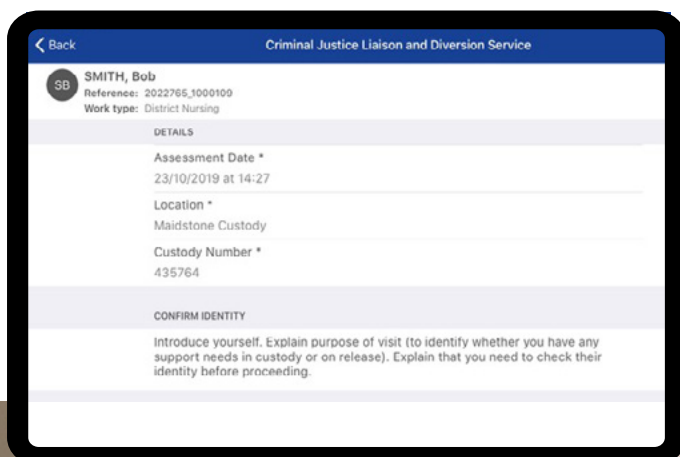
Totalmobile's easy to use, off the shelf solution is mobile and comprehensive. Clinicians will have access to the solution on mobile devices, which are suitable for the screening environment and provides unparalleled flexibility for health staff as they can take their tool with them to the police cells or to a court setting.

The solution works off-line may be built to provide a data feed to customers backend systems or data warehouse whenever a signal is available. The information captured is sent back to Servelec's EPR System, Rio, automatically. The mobile solution presents the screening questions in easy touch screen layout and is fully compliant with the national data set.

Any follow up required to support the person in custody is captured during the screening process and the details automatically emailed to the relevant team for onward referrals to be actioned.

With the data flowing seamlessly into Rio, the Trust is able to access the full dataset to meet national reporting requirements at the push of a button.

Early adopters have suggested that screening may be completed in much shorter timescales, saving half an hour per offender.





Better Outcomes

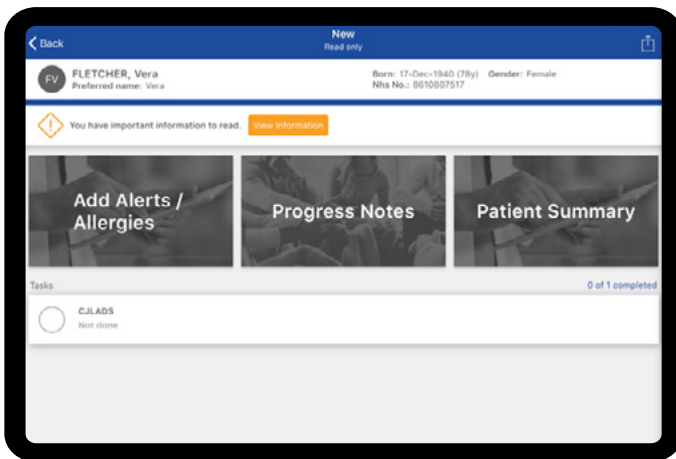
- Screening completed in much shorter timescales
- With approximately 50% of the prison population having a mental health disorder, the solution allows an increased support system to our most vulnerable members of society
- Less referrals lost to follow up due to automated referral system
- Helping break the cycle of repeat offending by getting help earlier
- Less potential for error by removal of the paper-based system

Within three months of going live, the solution has enabled one Trust to achieve a substantial growth in screenings, from 30 to 200 per week.

Totalmobile's Strategic Development Partner, Kent & Medway NHS and Social Care Partnership Trust have recently go live with this solution. Their Team Manager, Peter Griffin said:

'The Totalmobile application has totally transformed the way the Criminal Justice Liaison & Diversion Service carries out screening assessments. We now have the ability to provide a quality assured assessment tool, ensuring that all persons seen receive the same high standard of screening. On top of that we are now have the ability to print out an intervention plan and give it to the client at the point of service delivery.'

For more information contact Totalmobile on 02890 330111 or alternatively at info@totalmobile.co.uk





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Contact us

If you'd like further information on our National Liaison and Diversion Service Screening Solution, please contact us on info@totalmobile.co.uk or call us on +44 28 9033 0111