

Developed with



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To join the Digital Care conversation and find out more about Mosaic solutions, please contact our team at

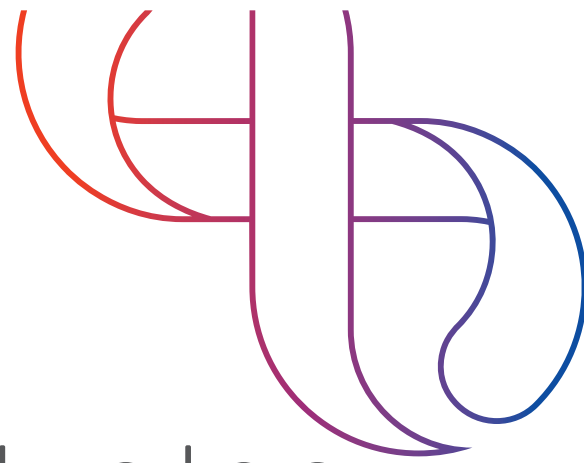
→ socialcare@servelec.co.uk

or visit

→ www.servelec.co.uk

Giving social care teams the information they need at the point of care





Mosaic Mobilise – A visit app for social workers

A disproportionate amount of social care professionals’ time is spent on tasks that take them away from delivering care.

Together with our partners Totalmobile we’re helping local authorities across the UK to deliver more efficient care services by providing social workers with a mobile app that can access and update records whilst in the community.

We understand that social services face increasing financial strain and an ever-increasing demand, while inefficient processes increase the cost of care. With easier access to up-to-date care records, social workers can reduce travel and the time they currently spend updating records, freeing them up to do what they do best, care for others.



Our Mosaic Mobilise app helps social workers to assess a person’s needs quickly and with all the relevant information they require to hand. They can then quickly schedule the appropriate support services without the need to make hand written notes that then have to be entered into the Mosaic case management system back at the office. This connectivity plays a major role in cutting costs and improving productivity.

Social workers are rewarded with greater satisfaction, allowing them to do the thing they do best.

Key benefits

For local authorities

- Reduce administration – less associated expense from repeated journeys to base and lost paperwork
- Provide better care – social care professionals have access to the most up-to-date and important information
- Secure – information is stored online at the point of care, so there are no paper records that can be misplaced or accessed by third parties

For practitioners

- Provide better care – time is spent delivering care rather than struggling with administration tasks,
- Better insight – access to the most up-to-date information at point of care helps social workers create a more robust and personalised care plan
- Better working environment – more time can be spent delivering care to vulnerable people, creating a more efficient and rewarding service

For citizens

- Better care – access to care plans at the point of care helps provide a better, more structured service based on their current needs
- Efficient service – more people can receive the care they need, when they need it
- Greater trust – accurate information means there is less likely to be mistakes



Accessible information

All records, forms and key information are recorded and synced automatically to the social care case management system, Mosaic.



Increased productivity

Social workers can complete work at the point of service delivery; spending more time on the jobs that matter most.



Empower staff

More time is spent helping people and providing the highest quality of service. Care professionals can meet the demands of service users on a first-time basis.



Keep data secure

Paper notes can’t be lost or misplaced. All data is stored instantly and updated into Mosaic.

