#### **PRODUCT OVERVIEW**



# Totalmobile

## Totalmobile in Health & Social Care

Give clinicians the time to do more of the work that matters



Totalmobile is at the forefront of transforming the healthcare market. Our solutions help a range of health industries including community health, mental health and social care.

Clinicians and health and social care staff based in the community play a critical role in the lives of the people they care for. Today, the healthcare market faces many challenges such as budget cuts, rising agency staff costs, and the challenges in technology advancements.

Each of these subsequently impact on time spent delivering patient centric care. So, how can organisations overcome these challenges? By introducing mobile technology to streamline processes, increase productivity and cost efficiencies, healthcare professionals can spend more time on doing the work that matters.

#### Our solutions are designed to:

- Improved access to clinical information at the point of patient care.
- Reduces administration tasks and enables clinicians to increase patient facing time.
- Promote interoperability
- Increase productivity and improve the quality of care for service users
- Develop a clear understanding of your health workforce and patient needs.

# We work with a range of health and social care clients across the UK and Ireland including the following:



## Mobile Workforce Management in Health:

Our mobile workforce management app allows healthcare professionals to complete their work anytime, anywhere from a mobile device. Our solutions support and empower them by eliminating cumbersome paperwork, improving access to patient information at the point of care and aiding the recording of information with clinical forms. The solution is designed to help standardise care processes and removes systems that prevent the recording and sharing of patient information.

#### **Key Features:**

Patient visit screen - our tailored patient visit screen ensures that access to patient information is available quickly and easily. The visit screen includes patient contact information as well as access to important medical history notes all in one place. Contextual information helps to prompt and remind community care professionals to complete all required documentation and activities during the visit, ensuring best practice.

**Clinical forms** - our clinical forms and workflows can be tailored to fit around the patient and the care professional. Our forms reduce time spent on manual data entry, saving clinicians on average up to 60% less time. Our "clinical folio" provides quick context-based access to supporting patient records taken from various systems and agencies.

**Map** – The software provides GPS location making it easy for healthcare professionals to access patient appointments from the most efficient routes. In-depth details are highlighted when a resource is selected, providing a view of the planned work and travel route for the resource.

## Dynamic scheduling in Health:

Dynamic scheduling solution gives your health organisation full visibility of your healthcare professionals' job statuses and whereabouts with live colour-coded feedback from user devices, allowing you to allocate, reallocate and recall work as well as keeping the patient informed of any delays or issues with appointments. By implementing a dynamic scheduling solution, healthcare organisations can focus on staff delivering a consistent continuity of care including double handed visits, capacity to complete more jobs efficiently and increasing improved communication between community-based nurses and the patient.

#### **Key Features:**

**Scheduling dashboard** – Our interactive dashboard provides real time indication of the overall status of the healthcare organisation schedule.

**Maps** – The map view indicates the locations of visits and presents health resources as pins, representing a creative view and assisting community nurses and social care workers in visualising the scheduling solution at any point in time.

**Multiple scheduling options** – Healthcare organisations have the ability to tailor their schedule either manually or automatically.

## Analytics and Business Insights in Health:

Our analytics capabilities help deliver powerful insights taken from each care visit. Every valuable piece of clinical information is used to develop a clearer understanding of your health trust, hospital or mental health organisations' needs and those of your patients. These types of reports generate key insights and helps your organisation visualise and understand data to make better, informed decisions which will ultimately improve the patient experience.

#### **Key Features:**

Visual dashboards and reports unlock greater efficiencies for your healthcare teams.

Drill down into key insights which will continue to improve and meet the needs of those who need care.

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Our resource Centre See our case studies, ebooks, research papers and more https://www.totalmobile.co.uk/resource/



Totalmobile will help you release the potential in your mobile workforce. Our 'mobile worker first' approach to innovation results in solutions people love to use.

You will see rapid user adoption, vastly improved staff engagement, and operational efficiencies measured in £millions. We will transform how your organisation works and help your people to do more of the work that really matters.

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