



Totalmobile

# Total**Hosting**

Release the potential of Totalmobile's managed cloud hosting services.



# Reduce the strain on infrastructure and resources with Totalmobile's managed hosting services on Azure.

Totalmobile's managed cloud hosting service is an ideal solution to remove the pressures on your infrastructure, eliminate complex database administration and reduce the high costs of driving resource into the management of hosting solutions and associated databases.

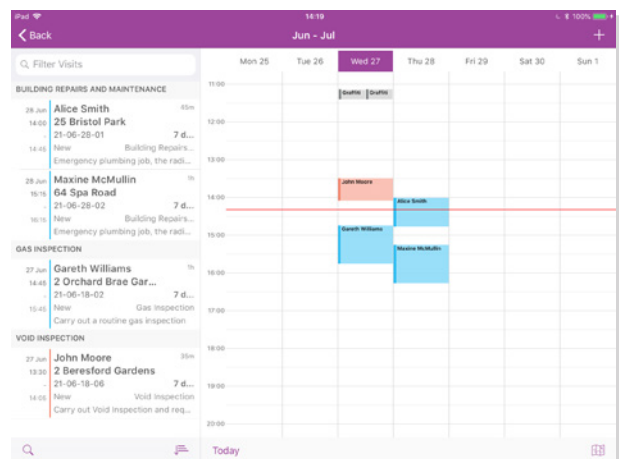
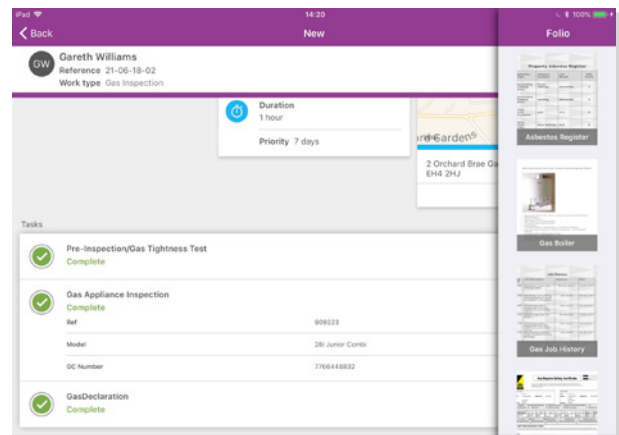
With your infrastructure currently installed onsite, it not only takes up time, space and capacity but also often requires support

from various third parties, which is costly and time-consuming. Currently upgrades require careful planning and allocation of staff to ensure that nothing goes wrong; it all becomes tiresome and something to avoid rather than look forward to.

By switching to Totalmobile's managed hosting service, you can enjoy all the benefits and peace of mind it guarantees.

## Totalmobile's cloud hosting services:

- **Mobile Workforce Management solution (Mobilise)** - our mobile working solution automates processes for the mobile worker on any device and platform within a single app and can be integrated to any system.
- **Dynamic Scheduling solution (Optimise)** is the leading adaptive workforce scheduling engine that reacts to events as the day unfolds, continually optimising your schedule in real time, to build an effective schedule and provides the adaptability and flexibility our customers need.
- **Mendel-On-Demand** - is the Totalmobile dynamic scheduling automated intelligence engine which uses genetic algorithms and acts as a decision-making assistant to identify highly efficient plans which make best use of time and resources.
- **Analyse Insights** - is the business intelligence platform which uses the data generated by your workforce and provides powerful, actionable intelligence.
- **NotifyMe** - is a cloud-based monitoring and alerting service to send SMS and email alerts based on remote workforce visits and behaviour.
- **Total Repairs via Citrix within Azure** – provides a management information system for the control and delivery of an effective contracting department.





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## Key features:

- **Pro-actively monitor message queue's** - Hosting services and support become combined, the Technical Services team at Totalmobile proactively monitor everything. When alerts are generated, they are actively managed to minimise disruption, this along with daily backups of applications & databases, provides you with peace of mind.
- **Central helpdesk support** – Direct access to Totalmobile's central helpdesk team, ensuring efficient support as and when you need it.
- **Faster deployment** – No need to deploy a manual set up, Totalmobile can ensure an efficient, seamless migration process, getting you up and running within days.
- **Fully scalable service** – Scale up your service to meet the demands of your business needs, reducing downtime and lowering costs of ownership.
- **Access to information from anywhere** - Access your information on any device with an internet connection.
- **Increases resources capacity** – Totalmobile take care of your hosting so you don't have to. This ensures less impact on your IT resources, allowing your workforce to devote more time to their own workload.

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# Business benefits of our hosting services:

## Cost

Organisations can benefit from huge savings by reducing reliance on data centres and running in the cloud. Totalmobile utilise the latest technologies within the cloud to provide resources when needed, but also scale back during quiet times; this means that you only pay for infrastructure

when you need it. Costs can be spread out over time, you don't have to worry about financial commitment for perpetual licences upfront or on-site implementation. We also offer licence costs and support which are both included in one subscription fee.

## Capacity

With our managed hosting service, we do all the hard work. Say goodbye to physical servers taking up space; we use discreet database storage for every customer, so there is no sharing of data and risk of overload. Our servers are located in UK only Microsoft Azure data centres with in-built disaster recovery. Our hosting services are fully scalable to expand as and when

required. Spending less time managing infrastructure or network issues, gives you additional time back, enabling greater capacity to deliver important services to service users and reduce overall costs. Your teams no longer need trained on maintaining your infrastructure, instead those valuable resources can be redeployed into other areas of the business giving you greater capacity.

## Compliance

Our range of cloud hosting services are all built to address the privacy demands of our customers and help safeguard sensitive data. Our customers can ensure peace of mind their data is secure with all data stored separately per customer. Totalmobile's hosting services are built using

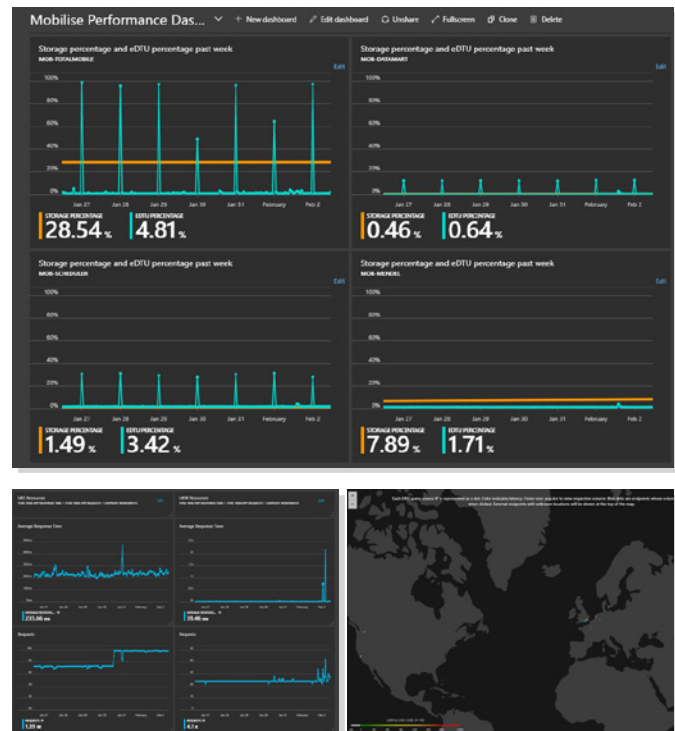
the latest Azure technology with in-built disaster recovery if needed. This ensures your information can be quickly maintained or resumed in the event of a disaster. Totalmobile are ISO27001:2013 accredited as well as being on the G-Cloud framework supplier agreement, open to the public sector.

## Consistency

At Totalmobile, we offer a consistent hosting service as we take care of your hosting support, you don't have to deal with upgrades, all are completed to an efficient schedule by us. With our hosting operation running alongside your existing application support, you can enjoy the best of both worlds.

# How will it be implemented?

Totalmobile have a team of specialists on hand to help kickstart your hosting service requirements, advising the most suitable options for your business via a remote discovery process. Your organisation can enjoy the additional capacity, reduced costs, and minimal impact on your resources, whilst knowing that your information is hosted securely and is continuously supported.



“A single point of management for software and infrastructure, reduced risk and requirements for specific skills. It also enabled an increase in uptime as it’s managed by the experts.”

Robert Keane, Director, Lynch Interact



For further information on Totalmobile’s cloud hosting services, contact us on **+44 (0)28 9033 0111**, email **info@totalmobile.co.uk** or visit our website **www.totalmobile.co.uk**



Totalmobile will help you release the potential in your mobile workforce. Our 'mobile worker first' approach to innovation results in solutions people love to use.

Our customers are seeing significant increases in workforce capacity and cost savings, while also ensuring compliance and driving levels of service consistency. We will transform how your organisations works and help your people do more of the work that really matters.

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